



# I'D LIKE TO ORDER

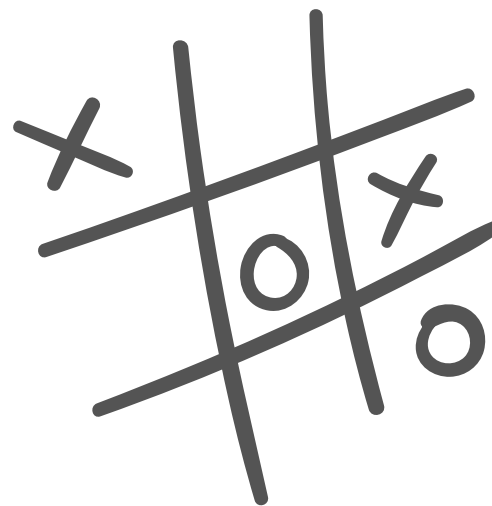
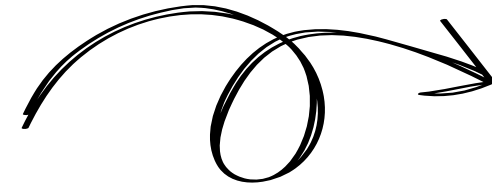
Passive voice





# LET'S TALK!

*Choose a square. Answer the question. The first player to get 3 marks in a row (up, down, across, or diagonally) is the winner. Draw X or O.*



How often do you eat in a cafe/restaurant? Which one is your favourite?	What is the best drink to have with a meal?	Do you usually order dessert when eating out? What is your favourite?
Have you ever had a bad experience in a restaurant? What happened?	Have you ever eaten anything very unusual in a restaurant? What was it?	Have you ever eaten in a restaurant alone?
Do expensive restaurants always serve better food?	Is restaurant food better than home-cooked food? Why?	Do you ever read restaurant reviews? Are they useful?



# VOCABULARY



bill/check



tips



order/make an order



cuisine



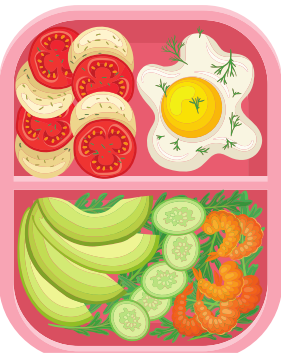
eat out



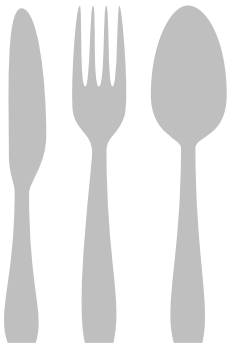
book a table



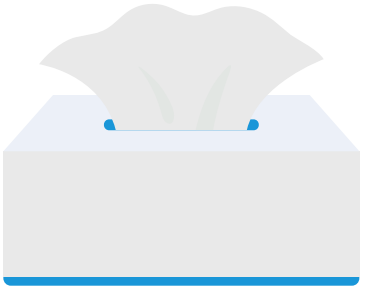
waiter/waitress



savoury food



cutlery



napkin/tissue



starter



main course



dessert



set menu



beverage

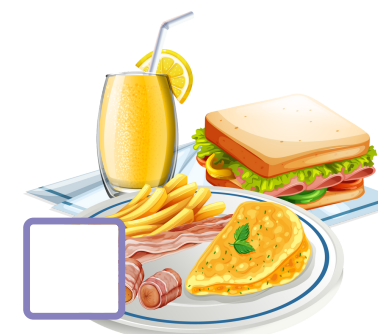
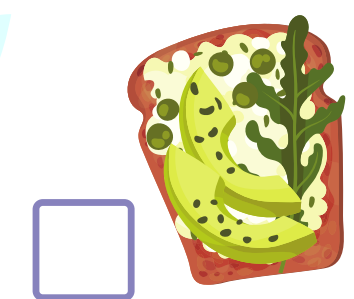
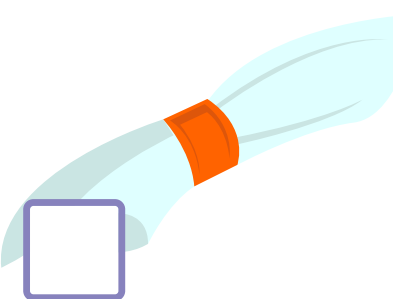
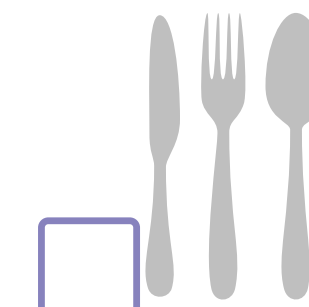
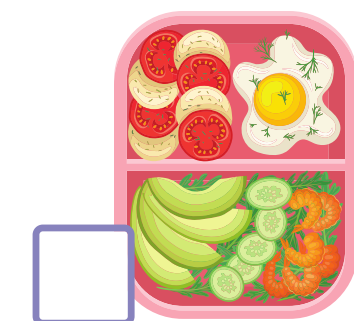
# VOCABULARY PRACTICE

Fill in the blanks with the correct words from the list below.

Match the gapped words and phrases with the pictures on the right.

- |             |         |          |          |              |               |              |
|-------------|---------|----------|----------|--------------|---------------|--------------|
| main course | starter | set menu | beverage | savoury food | napkin/tissue | book a table |
| waiter      | eat out | cuisine  | order    | tips         | bill/check    | cutlery      |

- When planning to eat out at a nice place, it's good to book a table early so you don't wait.
- After you're seated, the \_\_\_\_\_ will provide you with a menu, including options for \_\_\_\_\_ dishes to begin your meal.
- I haven't tried Indian \_\_\_\_\_. I'd like to eat something sweet. Can you recommend a dessert?
- Some restaurants offer a \_\_\_\_\_, which includes fixed dishes for a fixed price.
- Once you've made your choices, it's time to \_\_\_\_\_. You can ask for a \_\_\_\_\_ to drink and select your favourite \_\_\_\_\_ for the main course.
- When dining at a restaurant, it's polite to use a \_\_\_\_\_ to wipe your mouth.
- When the \_\_\_\_\_ is served, you can enjoy the delicious flavors of the dish you ordered.
- In many countries, it's common to leave \_\_\_\_\_ for the waiter.
- The \_\_\_\_\_ provided on the table, such as forks, knives, and spoons, will help you enjoy your meal gracefully.
- After you've finished your meal, the waiter will bring the \_\_\_\_\_ to your table.





# LET'S PLAY!

Things to eat with \_\_\_\_\_

Another phrase for 'going to a cafe' \_\_\_\_\_

Opposite to 'sweet' \_\_\_\_\_

Synonym for 'drink' \_\_\_\_\_

Money for good service \_\_\_\_\_

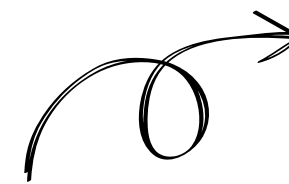
Food of some country \_\_\_\_\_

Things to clean your hands with \_\_\_\_\_

Different types of dishes that are sold together \_\_\_\_\_



*Read the rules and play in teams or player VS player.*



Look at the descriptions of the words. Try to write the right answer as fast as you can. You can play individually or in pairs/mini-groups. Then check the answers together and see who has the most of the correct words.



# AGREE OR DISAGREE!

I like going to restaurants. It's one of the best types of leisure!

I always feel uncomfortable ordering food and communicating with waiters.

I often book a table before going to the restaurant/cafe.

Set menus are often less expensive but don't have many choices and may not be very tasty.

By trying new cuisine you can understand its country and people better.

Eating out is a waste of time and money.





# LET'S THINK!

Pair up. Think of some phrases that can be said by a waiter and by a customer. Then compare your answers.






Waiter

Customer





# LET'S MATCH!

<table border="1"> <tr><td>We haven't booked a table. Can you fit us in?</td><td>What do you recommend?</td></tr> <tr><td>I would like...</td><td>We are not ready to order yet. Could you give us a few more minutes?</td></tr> <tr><td>Could we have the bill, please?</td><td>Can I pay with a credit card/by card?</td></tr> <tr><td>Everything was great! Thank you!</td><td>I'll start with...</td></tr> <tr><td>Excuse me, I didn't order this!</td><td>Does the dish have/contain any nuts in it?</td></tr> <tr><td>I think there might be a mistake in the bill.</td><td>Could I have/get...?</td></tr> <tr><td>That was delicious! Thank you!</td><td>Hello! We've booked a table for 5 pm.</td></tr> <tr><td>Hello! Do you have a free table?</td><td></td></tr> </table>	We haven't booked a table. Can you fit us in?	What do you recommend?	I would like...	We are not ready to order yet. Could you give us a few more minutes?	Could we have the bill, please?	Can I pay with a credit card/by card?	Everything was great! Thank you!	I'll start with...	Excuse me, I didn't order this!	Does the dish have/contain any nuts in it?	I think there might be a mistake in the bill.	Could I have/get...?	That was delicious! Thank you!	Hello! We've booked a table for 5 pm.	Hello! Do you have a free table?		 <b>Arriving at the restaurant</b> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	 <b>Ordering food</b> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	We haven't booked a table. Can you fit us in?	What do you recommend?																
	I would like...	We are not ready to order yet. Could you give us a few more minutes?																
	Could we have the bill, please?	Can I pay with a credit card/by card?																
	Everything was great! Thank you!	I'll start with...																
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	 <b>Dealing with problems</b> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	 <b>When you finished your meal</b> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>																
 <b>Paying for your order</b> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>																		

*Look at the different customers' phrases. Match them with the category you think they belong to.*



**PLAY NOW**





# LET'S RECALL!

Look at the phrases. Try to recall the hidden words.



I think there might be a \_\_\_\_\_ in the bill.

Does the dish \_\_\_\_\_/\_\_\_\_\_ any nuts in it?

We haven't \_\_\_\_\_ a table. Can you fit us in?

May I have a \_\_\_\_\_ of water?

What \_\_\_\_\_ you like to drink?

Excuse me, I didn't \_\_\_\_\_ this!

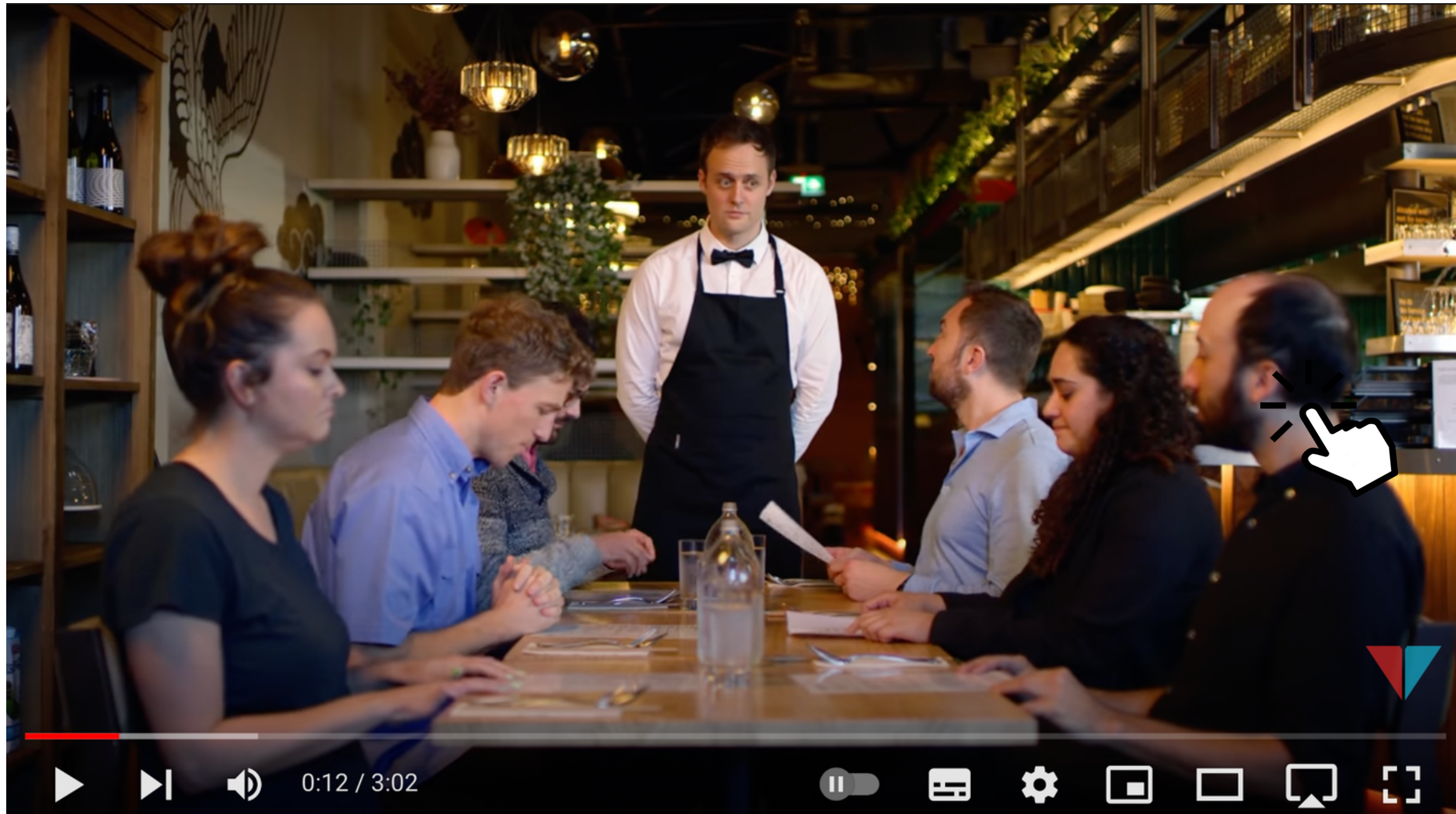
\_\_\_\_\_ we have the bill, please?

Can I pay \_\_\_\_\_ a credit card/\_\_\_\_\_ card?



# WATCH THE VIDEO!

Watch the video 00.00-01.52 and write down the phrases related to ordering food (rewatch if necessary).



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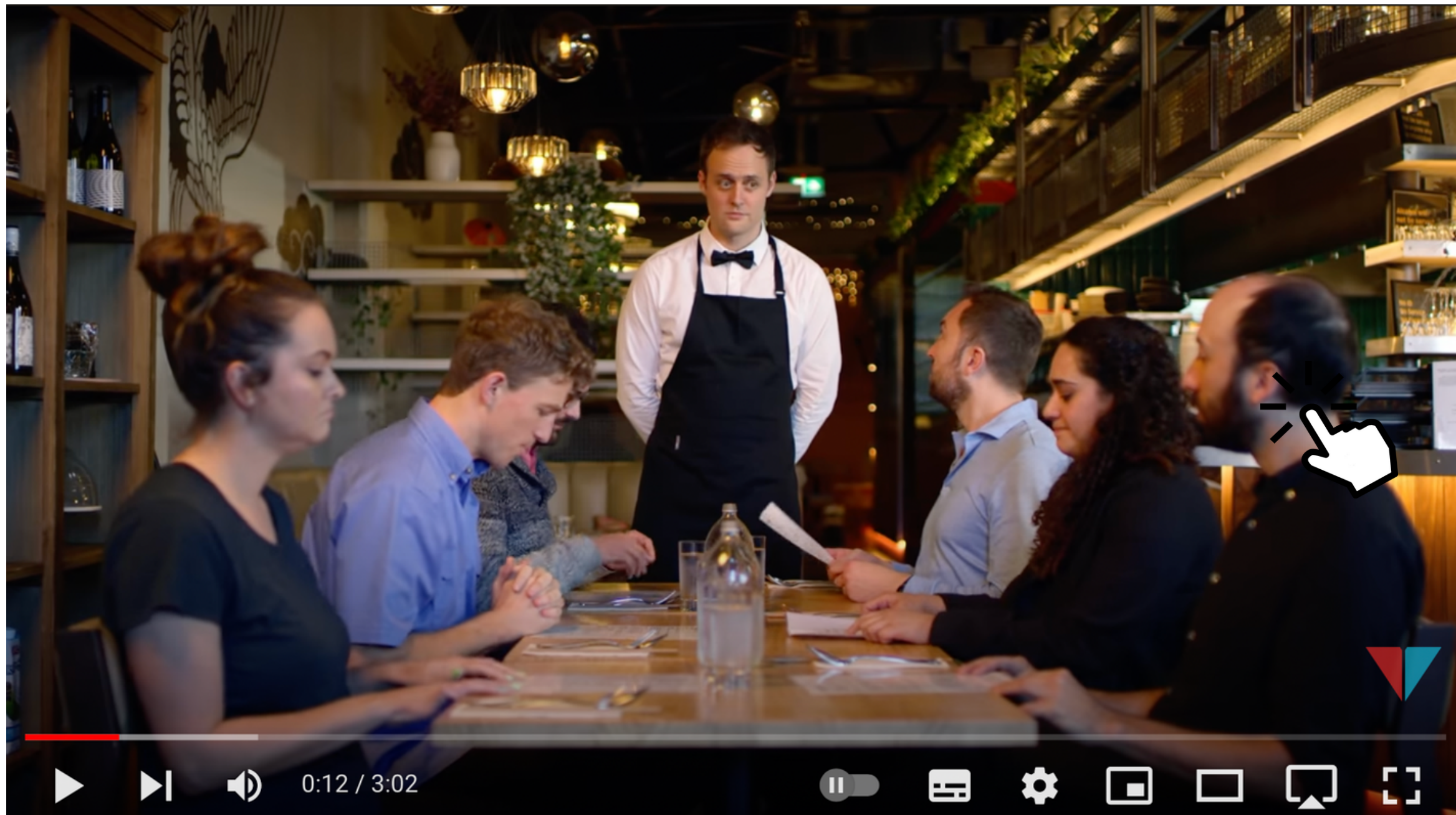
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# WATCH THE VIDEO!

Answer the questions before watching the second part (01.52-2.57) and then watch the video.



What is happening in the video?

Is the waiter struggling?  
What is the problem?

What do you think the ending  
of the video will be?



# ROLE-PLAY

Pair up with a partner or form small groups of 2-3 students.

Choose one of the scenarios provided on the next slide or create your own scenario where you need to order and deal with an unpleasant situation.



## Example: Beverage problem

Order: Starter, dessert, drinks.

Situation: The drinks aren't cold at all, but you asked them to be cold.

### Example:

**Waiter:** Good afternoon! Are you ready to order?

**Guest 1:** I would like a green salad and a cheesecake, and can I have a strawberry lemonade with a lot of ice, please?

**Waiter:** Sure!

**Guest 2:** Could I get a salmon wrap, vanilla ice cream and an iced latte?

**Waiter:** Of course! Everything will take about 15 minutes.

\*The food and drinks are delivered\*

**Guest 1:** Sorry, but my lemonade isn't cold at all.

**Guest 2:** Yeah, my drink either!

**Waiter:** Sorry, I will change them as soon as possible!

**Guest 2:** Thanks!

**Waiter:** Is everything fine?

**Guest 1:** Yes, thank you!



# ROLE-PLAY

Pair up with a partner or form small groups of 2-3 students.

Choose one of the scenarios provided below or create your own scenario where you need to order and deal with an unpleasant situation.



## **Wrong order**

Order: Main course, drinks.

Situation: The guest has ordered the main course with no nuts, but there are peanuts on the top of the brought dish.

## **Recommendation is needed**

Order: Starter, main course, drinks.

Situation: You are really hungry but don't know what you'd like to order; ask a waiter to recommend you something and make your choice.

## **Waiter benefit**

Order: Starter, dessert.

Situation: The guest isn't very hungry and is unsure about ordering a dessert. The waiter aims to sell the most expensive dessert on the menu.

## **Billing Issue**

Order: Starter, main course, dessert, drinks.

Situation: The guest has ordered multiple items and wishes to pay by card, but there's an error in the bill.



# LET'S TALK!

Answer the questions.

Have you ever had a situation close to the one in the video? Give details.

What would you do if you were a waiter?

Do you know any memorizing techniques? Give details.

What are the pros and cons of eating out in such a big company?





# PASSIVE VOICE

Passive voice is used when the focus is on the action. It is not important or not known, however, who or what is performing the action.

present simple

*The order is taken.*

*Subject + to be (am/is/are) + past participle (V3)*



past simple

*The lemonade was brought cold.*

*Subject + to be (was/were) + past participle (V3)*

Tense

Active voice

Passive voice

Present simple

He invites me to the party.

I am invited to the party.

Past simple

They offered me to buy this car.

I was offered to buy this car.

If we want to show the person or thing doing the action, we use "by".

Present simple

Harry cooks breakfast every day.

Breakfast is cooked every day by Harry.

Past simple

Linda wrote two books.

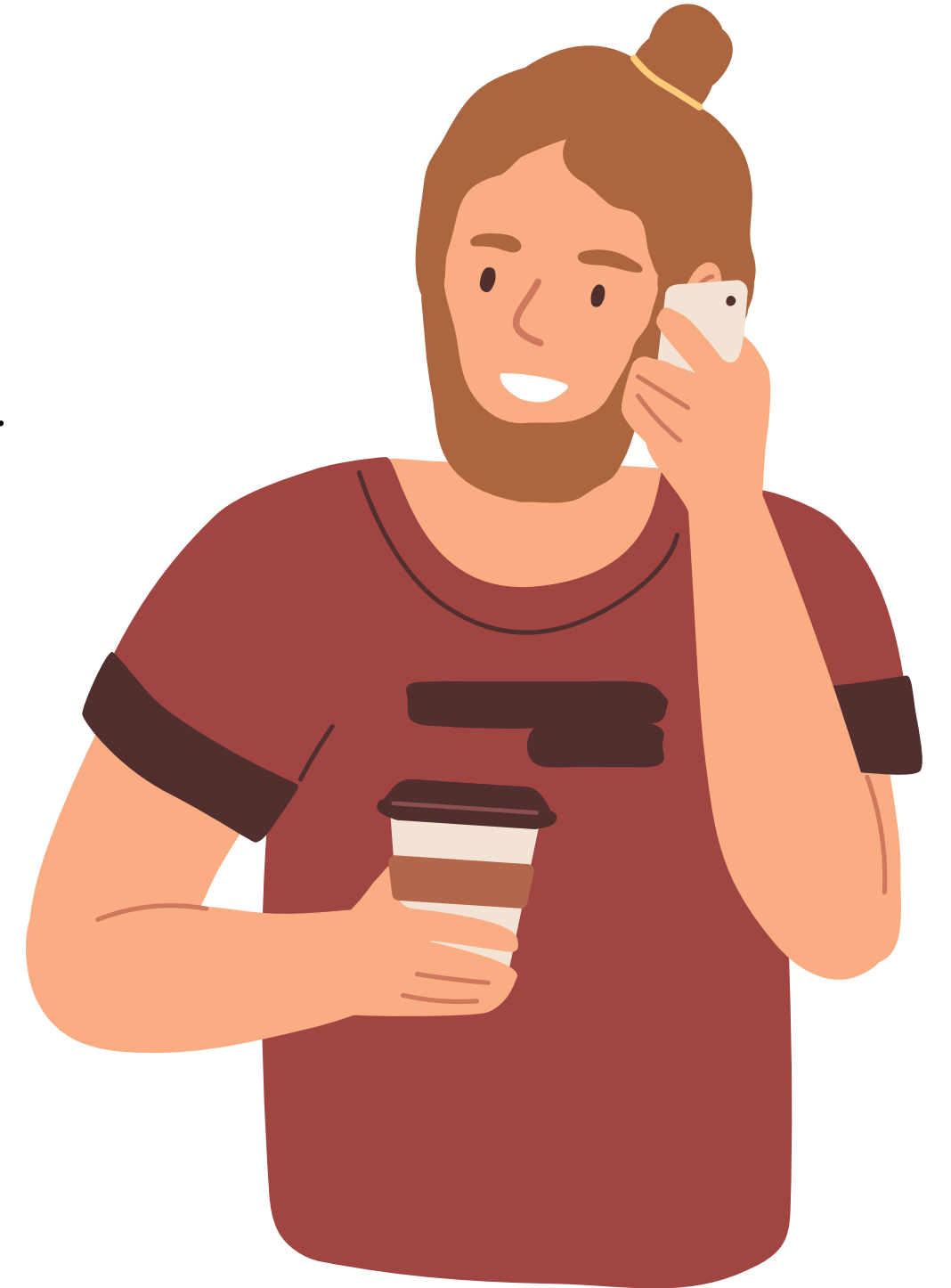
Two books were written by Linda.



# LET'S PRACTICE

Fill in the blanks with the correct passive form of the verb in parentheses.

1. The door \_\_\_\_\_ (lock) every night before closing the shop.
2. The famous speech \_\_\_\_\_ (deliver) by the president last week.
3. The trash \_\_\_\_\_ (take out) every Monday morning.
4. The new shopping mall \_\_\_\_\_ (construct) in just under a year.
5. The articles \_\_\_\_\_ (submit) by the students at the end of the semester.
6. The new software updates \_\_\_\_\_ (install) automatically by the computer system.
7. The farm animals \_\_\_\_\_ (feed) by the farmer twice a day.
8. The cake \_\_\_\_\_ (bake) by her grandmother. It was delicious.
9. The novel \_\_\_\_\_ (write) by a famous author in the 19th century.
10. The flowers \_\_\_\_\_ (water) by the gardener twice a week.
11. The questions \_\_\_\_\_ (ask) by the teacher during the quiz yesterday.
12. The package \_\_\_\_\_ (send) to the customer last Friday.
13. The movie \_\_\_\_\_ (release) in theaters last summer.
14. The recipe \_\_\_\_\_ (follow) step by step to create the delicious dish.
15. The pastry \_\_\_\_\_ (deliver) to our house every morning.







# LET'S PRACTICE

Make passive voice out of active voice sentences.

1. The company produces high-quality furniture.

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2. They repair the roads regularly.

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3. The chef cooks the special dish on Fridays.

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4. Someone booked the conference room.

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5. They organize the annual charity event.

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6. The teacher explains new concepts to the students.

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7. The builders finished the construction 1 month ago.

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8. The mechanic fixed my car yesterday.

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9. People often use this shortcut to reach the beach.

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10. The artist frequently paints beautiful landscapes.

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# LET'S PLAY!



## I'D LIKE TO ORDER

Read the sentence and decide if it is in the active or passive voice.  
Then complete the sentence correctly. It can be in the Present Simple or Past Simple tense.  
Get points for the right answers.



The new shopping mall (open) \_\_\_\_\_ last month.

ENG HUB

*Read the sentence and decide if it is in the active or passive voice.*

*Then complete the sentence correctly. It can be in the Present Simple or Past Simple tense.*

*Get points for the right answers.*



**PLAY NOW**



# EXTRA TASK

Complete the following sentences using the passive voice:

1. The starter (always prepare) \_\_\_\_\_ by the chef.
2. The waiter (call) \_\_\_\_\_ to the table by the customers 5 min ago.
3. A table (book) \_\_\_\_\_ for the couple yesterday.
4. The beverage (bring) \_\_\_\_\_ to the guests by the server after they finished their meal.
5. The set menu (only offer) \_\_\_\_\_ for special occasions.
6. This cuisine (usually associate) \_\_\_\_\_ with exotic flavors and spices.
7. Orders (take) \_\_\_\_\_ by the attentive staff when we were in that cafe.
8. The delicious savoury food (enjoy) \_\_\_\_\_ by everyone at the last event.
9. Generous tips (leave) \_\_\_\_\_ by the satisfied diners yesterday.
10. Cutlery (always arrange) \_\_\_\_\_ neatly on the tables at this restaurant.
11. Napkins (place) \_\_\_\_\_ next to each plate by me because I like doing it.
12. The bill/check (usually settle) \_\_\_\_\_ by the customers before leaving.
13. The restaurant's reputation (build) \_\_\_\_\_ over many years.
14. Special dietary requests (always accommodate) \_\_\_\_\_ with care.





# QUIZLET



# Quizlet



*Revise the words for the next lesson. Use this Quizlet set. You can also play different games to practice or even test yourself in the Quizlet app or on the site.*



**THANK  
YOU!**

