



I'D LIKE TO ORDER

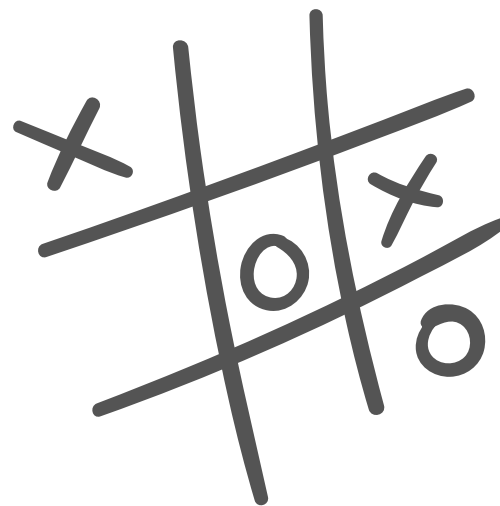
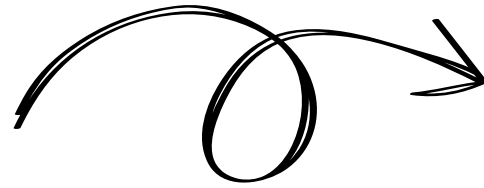
Passive voice





LET'S TALK!

Choose a square. Answer the question. The first player to get 3 marks in a row (up, down, across, or diagonally) is the winner. Draw X or O.



How often do you eat in a cafe/restaurant? Which one is your favourite?	What is the best drink to have with a meal?	Do you usually order dessert when eating out? What is your favourite?
Have you ever had a bad experience in a restaurant? What happened?	Have you ever eaten anything very unusual in a restaurant? What was it?	Have you ever eaten in a restaurant alone?
Do expensive restaurants always serve better food?	Is restaurant food better than home-cooked food? Why?	Do you ever read restaurant reviews? Are they useful?



VOCABULARY



bill/check



tips



order/make an order



cuisine



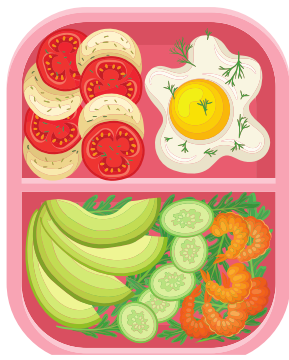
eat out



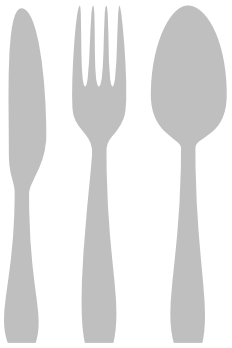
book a table



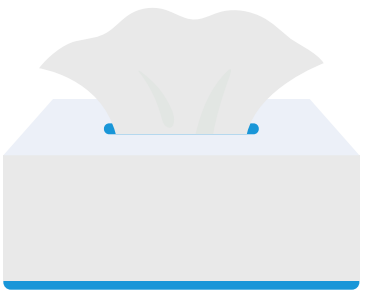
waiter/waitress



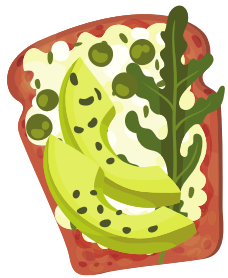
savoury food



cutlery



napkin/tissue



starter



main course



dessert



set menu



beverage

VOCABULARY PRACTICE

Fill in the blanks with the correct words from the list below.

Match the gapped words and phrases with the pictures on the right.

main course

starter

set menu

beverage

savoury food

napkin/tissue

book a table

waiter

eat out

cuisine

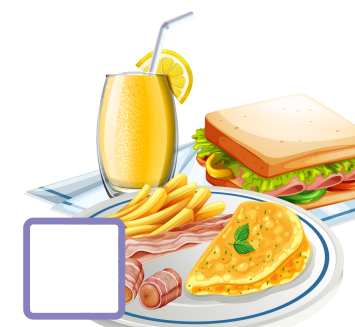
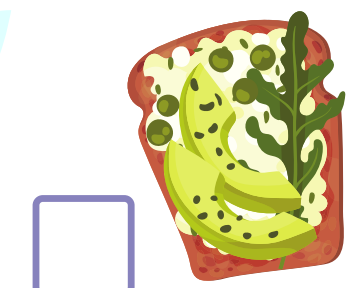
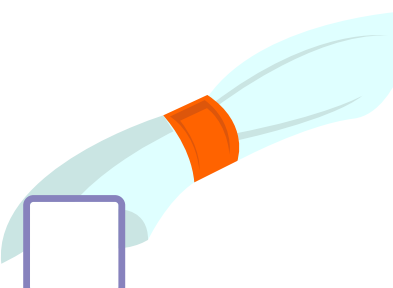
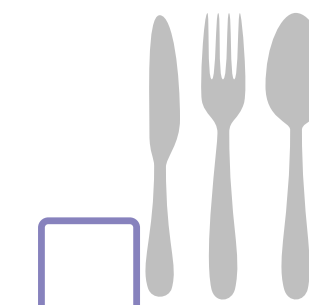
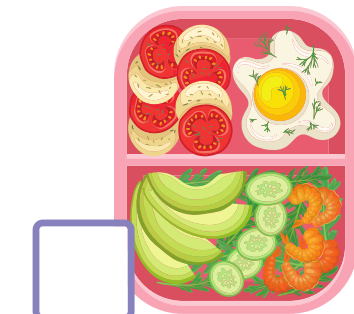
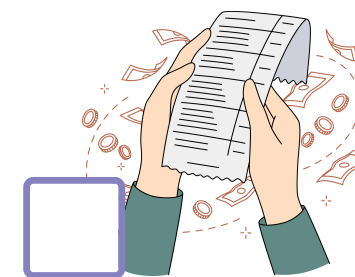
order

tips

bill/check

cutlery

- When planning to eat out at a nice place, it's good to book a table early so you don't wait.
- After you're seated, the _____ will provide you with a menu, including options for _____ dishes to begin your meal.
- I haven't tried Indian _____. I'd like to eat something sweet. Can you recommend a dessert?
- Some restaurants offer a _____, which includes fixed dishes for a fixed price.
- Once you've made your choices, it's time to _____. You can ask for a _____ to drink and select your favourite _____ for the main course.
- When dining at a restaurant, it's polite to use a _____ to wipe your mouth.
- When the _____ is served, you can enjoy the delicious flavors of the dish you ordered.
- In many countries, it's common to leave _____ for the waiter.
- The _____ provided on the table, such as forks, knives, and spoons, will help you enjoy your meal gracefully.
- After you've finished your meal, the waiter will bring the _____ to your table.



ANSWERS

Fill in the blanks with the correct words from the list below.
Match the gapped words and phrases with the pictures on the right.

main course

starter

set menu

beverage

savoury food

napkin/tissue

book a table

waiter

eat out

cuisine

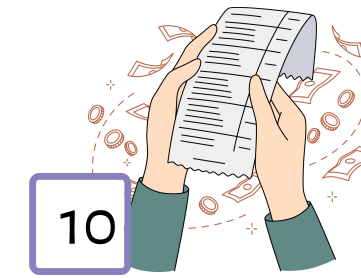
order

tips

bill/check

cutlery

- When planning to **eat out** at a nice place, it's good to **book a table** early so you don't wait.
- After you're seated, the **waiter** will provide you with a menu, including options for **starter** dishes to begin your meal.
- I haven't tried Indian **cuisine**. I'd like to eat something sweet. Can you recommend a dessert?
- Some restaurants offer a **set menu**, which includes fixed dishes for a fixed price.
- Once you've made your choices, it's time to **order**. You can ask for a **beverage** to drink and select your favourite **savoury food** for the main course.
- When dining at a restaurant, it's polite to use a **napkin/ tissue** to wipe your mouth.
- When the **main course** is served, you can enjoy the delicious flavors of the dish you ordered.
- In many countries, it's common to leave **tips** for the waiter.
- The **cutlery** provided on the table, such as forks, knives, and spoons, will help you enjoy your meal gracefully.
- After you've finished your meal, the waiter will bring the **bill/check** to your table.



10



8



5



3



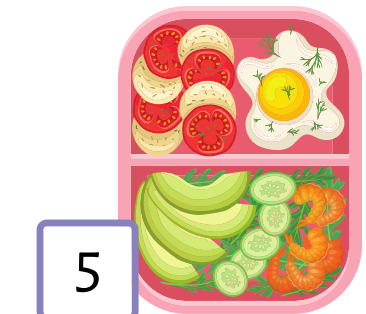
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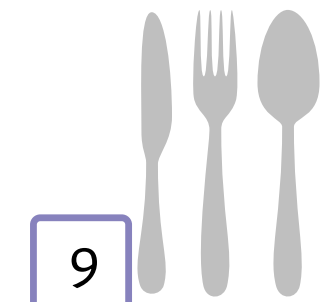
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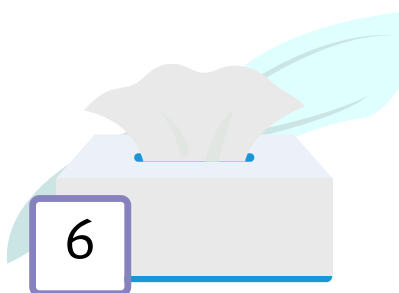
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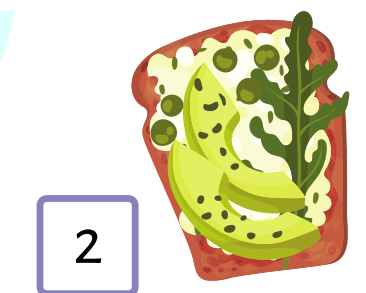
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9



6



2



7



4



5



LET'S PLAY!

Things to eat with _____

Another phrase for 'going to a cafe' _____

Opposite to 'sweet' _____

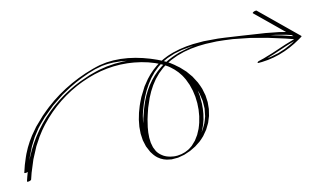
Synonym for 'drink' _____

Money for good service _____

Food of some country _____

Things to clean your hands with _____

Different types of dishes that are sold together _____



Read the rules and play in teams or player VS player.

Look at the descriptions of the words. Try to write the right answer as fast as you can. You can play individually or in pairs/mini-groups. Then check the answers together and see who has the most of the correct words.

ANSWERS

Things to eat with

cutlery



Money for good service

tips



Another phrase for 'going to a cafe'

eat out



Food of some country

cuisine



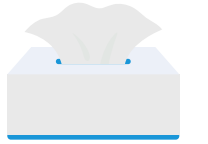
Opposite to 'sweet'

savoury



Things to clean your hands with

napkin/tissue



Synonym for 'drink'

beverage



Different types of dishes that are sold together

set menu





AGREE OR DISAGREE!

I like going to restaurants. It's one of the best types of leisure!

I always feel uncomfortable ordering food and communicating with waiters.

I often book a table before going to the restaurant/cafe.

Set menus are often less expensive but don't have many choices and may not be very tasty.

By trying new cuisine you can understand its country and people better.

Eating out is a waste of time and money.





LET'S THINK!

Pair up. Think of some phrases that can be said by a waiter and by a customer. Then compare your answers.

Waiter

Customer





POSSIBLE ANSWERS

Pair up. Think of some phrases that can be said by a waiter and by a customer. Then compare your answers.

Waiter

What would you like to start with?

It'll take about 20 minutes.

What can I do for you?

Can I help you?

What would you like to drink?

Great choice!

Customer

I would like to book a table, please.

All/Everything is fine/good. Thank you.

Could we have the bill, please?

I would like a salad/steak/etc.






May I have a glass of water?

We're not ready to order yet. Could you give us a few more minutes, please?





LET'S MATCH!

<table border="1"> <tr><td>We haven't booked a table. Can you fit us in?</td><td>What do you recommend?</td></tr> <tr><td>I would like...</td><td>We are not ready to order yet. Could you give us a few more minutes?</td></tr> <tr><td>Could we have the bill, please?</td><td>Can I pay with a credit card/by card?</td></tr> <tr><td>Everything was great! Thank you!</td><td>I'll start with...</td></tr> <tr><td>Excuse me, I didn't order this!</td><td>Does the dish have/contain any nuts in it?</td></tr> <tr><td>I think there might be a mistake in the bill.</td><td>Could I have/get...?</td></tr> <tr><td>That was delicious! Thank you!</td><td>Hello! We've booked a table for 5 pm.</td></tr> <tr><td>Hello! Do you have a free table?</td><td></td></tr> </table>	We haven't booked a table. Can you fit us in?	What do you recommend?	I would like...	We are not ready to order yet. Could you give us a few more minutes?	Could we have the bill, please?	Can I pay with a credit card/by card?	Everything was great! Thank you!	I'll start with...	Excuse me, I didn't order this!	Does the dish have/contain any nuts in it?	I think there might be a mistake in the bill.	Could I have/get...?	That was delicious! Thank you!	Hello! We've booked a table for 5 pm.	Hello! Do you have a free table?		 Arriving at the restaurant <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	 Ordering food <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	We haven't booked a table. Can you fit us in?	What do you recommend?																
	I would like...	We are not ready to order yet. Could you give us a few more minutes?																
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	Excuse me, I didn't order this!	Does the dish have/contain any nuts in it?																
	I think there might be a mistake in the bill.	Could I have/get...?																
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	Hello! Do you have a free table?																	
	 Dealing with problems <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	 When you finished your meal <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>																
 Paying for your order <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>																		

Look at the different customers' phrases. Match them with the category you think they belong to.



PLAY NOW





ANSWERS

Look at the different customers' phrases. Match them with the category you think they belong to.

ARRIVING AT THE RESTAURANT

Hello! We've booked a table for 5 pm.

We haven't booked a table. Can you fit us in?

Hello! Do you have a free table?

ORDERING FOOD

I'll start with... .

Could I have/get...?

We are not ready to order yet. Could you give us a few more minutes?

Does the dish have/contain any nuts in it?

What do you recommend?

I would like...

DEALING WITH PROBLEMS

I think there might be a mistake in the bill.

Excuse me, I didn't order this!

WHEN YOU FINISHED YOUR MEAL

Everything was great! Thank you!

That was delicious! Thank you!

PAYING FOR YOUR ORDER

Can I pay with a credit card/by card?

Could we have the bill, please?





LET'S RECALL!

Look at the phrases. Try to recall the hidden words.



I think there might be a _____ in the bill.

Does the dish _____/_____ any nuts in it?

We haven't _____ a table. Can you fit us in?

May I have a _____ of water?

What _____ you like to drink?

Excuse me, I didn't _____ this!

_____ we have the bill, please?

Can I pay _____ a credit card/_____ card?

ANSWERS

Look at the phrases. Try to recall the hidden words.



I think there might be **a mistake** in the bill.

Does the dish **have/contain** any nuts in it?

We haven't **booked** a table. Can you fit us in?

May I have a **glass** of water?

What **would** you like to drink?

Excuse me me, I didn't **order** this!

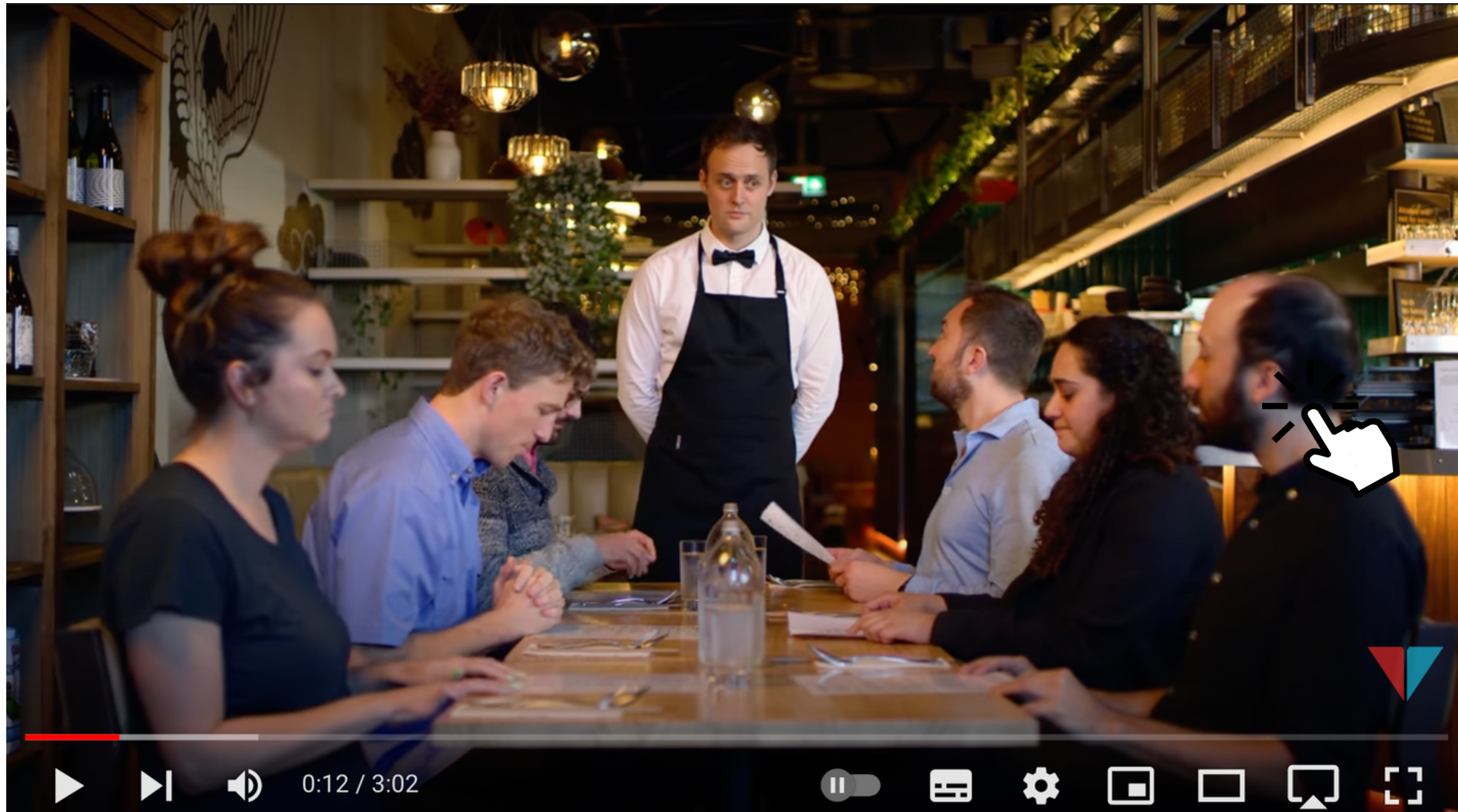
Could we have the bill, please?

Can I pay **with** a credit card/**by** card?



ANSWERS

Watch the video 00.00-01.52 and write down the phrases related to ordering food (rewatch if necessary).



Are we ready to order?

What can I get you?

I'll get, I'll start with...

Great choice!

Could I get...?

Can I get...?

No worries!

Can I have...?

Can I please grab...?

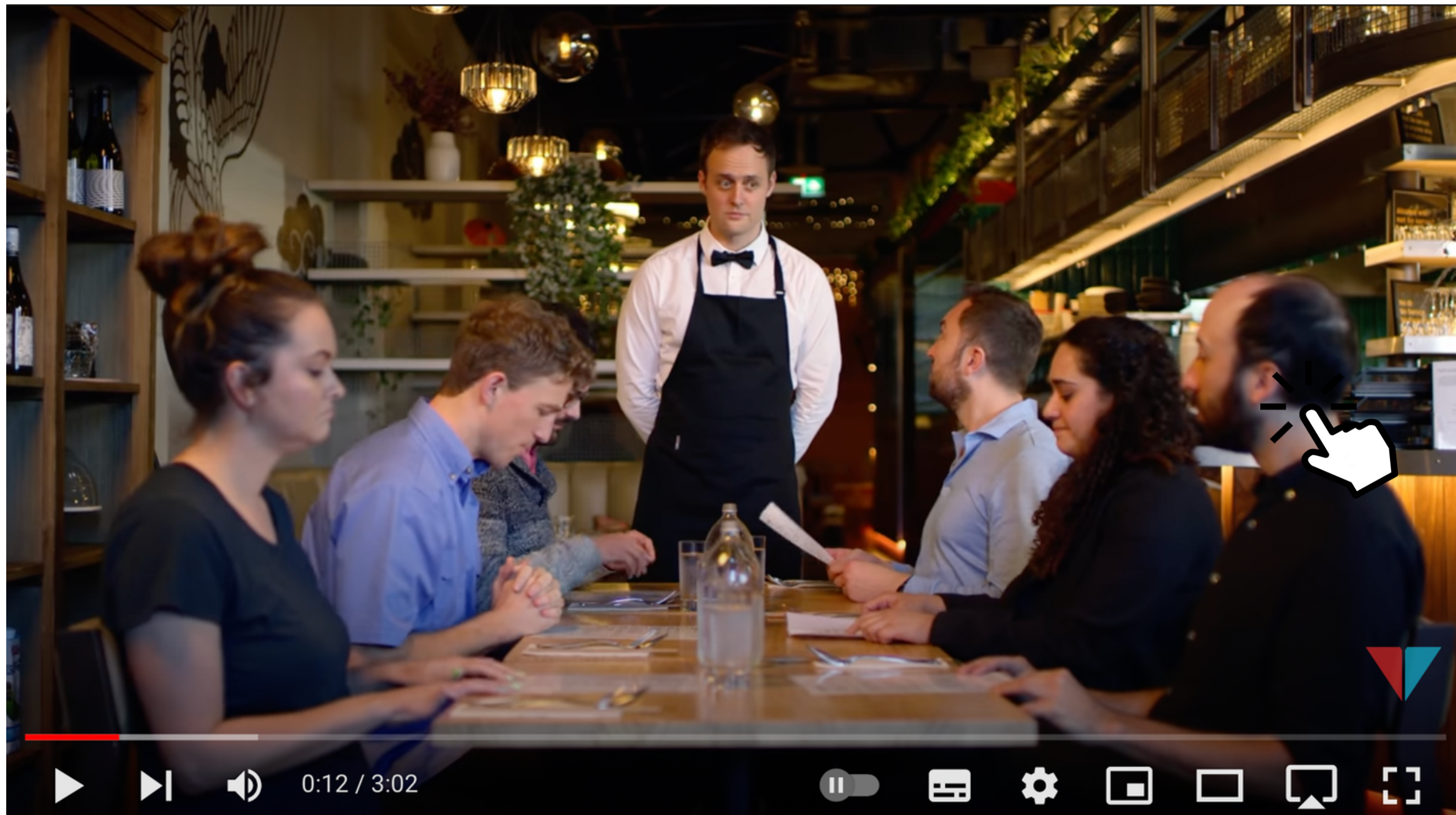
I'll swap that for...

Sorry, I'd like to change my order



WATCH THE VIDEO!

Answer the questions before watching the second part (01.52-2.57) and then watch the video.



What is happening in the video?

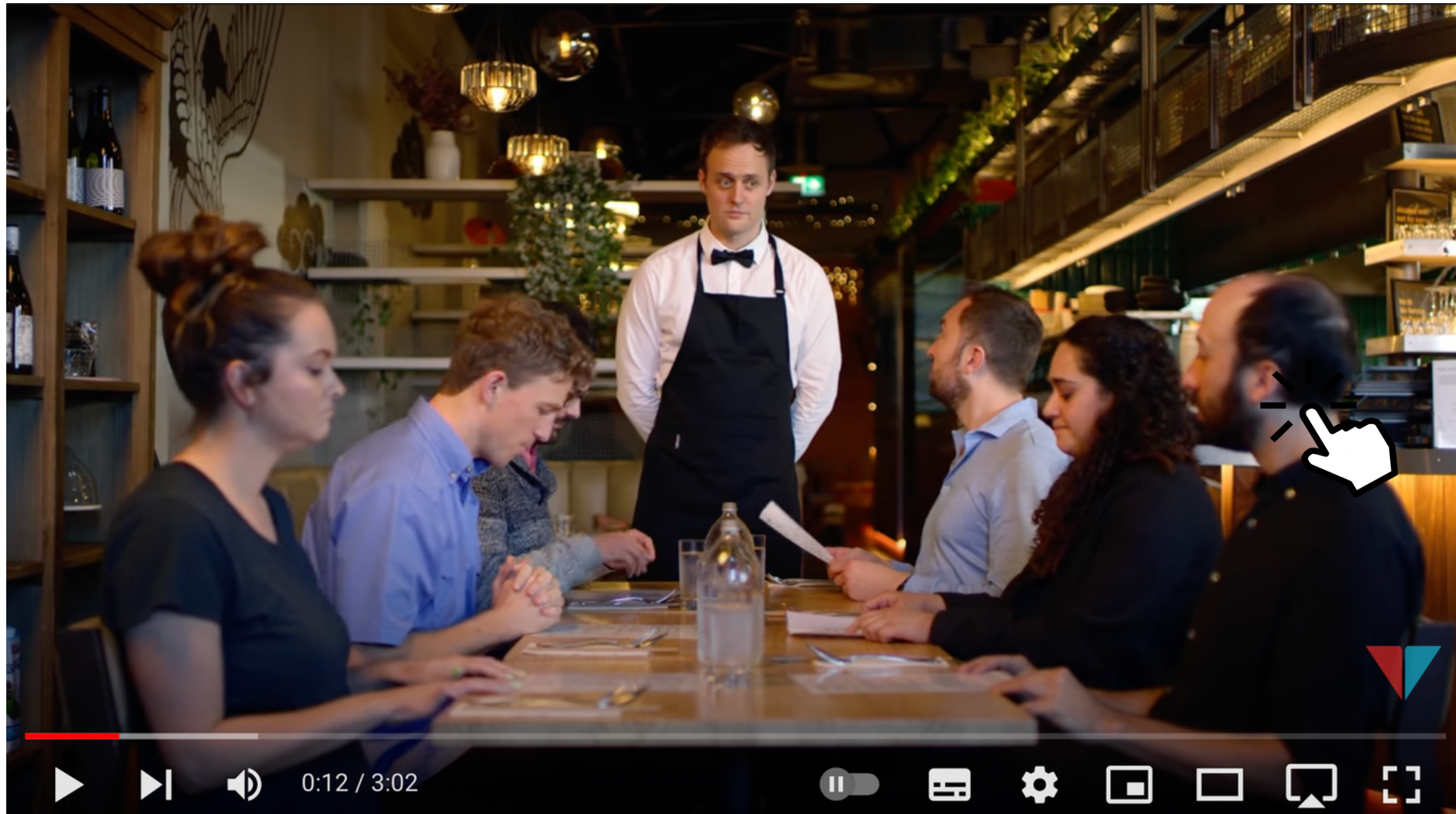
Is the waiter struggling?
What is the problem?

What do you think the ending
of the video will be?



ANSWERS!

Answer the questions before watching the second part (01.52-2.57) and then watch the video.



A group of 6 people are ordering different meals, and the waiter is trying to memorize their orders without writing them down.

Yes. With all the order details.

He will escape.



ROLE-PLAY

Pair up with a partner or form small groups of 2-3 students.

Choose one of the scenarios provided on the next slide or create your own scenario where you need to order and deal with an unpleasant situation.



Example: Beverage problem

Order: Starter, dessert, drinks.

Situation: The drinks aren't cold at all, but you asked them to be cold.

Example:

Waiter: Good afternoon! Are you ready to order?

Guest 1: I would like a green salad and a cheesecake, and can I have a strawberry lemonade with a lot of ice, please?

Waiter: Sure!

Guest 2: Could I get a salmon wrap, vanilla ice cream and an iced latte?

Waiter: Of course! Everything will take about 15 minutes.

The food and drinks are delivered

Guest 1: Sorry, but my lemonade isn't cold at all.

Guest 2: Yeah, my drink either!

Waiter: Sorry, I will change them as soon as possible!

Guest 2: Thanks!

Waiter: Is everything fine?

Guest 1: Yes, thank you!



ROLE-PLAY

Pair up with a partner or form small groups of 2-3 students.

Choose one of the scenarios provided below or create your own scenario where you need to order and deal with an unpleasant situation.



Wrong order

Order: Main course, drinks.

Situation: The guest has ordered the main course with no nuts, but there are peanuts on the top of the brought dish.

Recommendation is needed

Order: Starter, main course, drinks.

Situation: You are really hungry but don't know what you'd like to order; ask a waiter to recommend you something and make your choice.

Waiter benefit

Order: Starter, dessert.

Situation: The guest isn't very hungry and is unsure about ordering a dessert. The waiter aims to sell the most expensive dessert on the menu.

Billing Issue

Order: Starter, main course, dessert, drinks.

Situation: The guest has ordered multiple items and wishes to pay by card, but there's an error in the bill.



LET'S TALK!

Answer the questions.

Have you ever had a situation close to the one in the video? Give details.

What would you do if you were a waiter?

Do you know any memorizing techniques? Give details.

What are the pros and cons of eating out in such a big company?





PASSIVE VOICE

Passive voice is used when the focus is on the action. It is not important or not known, however, who or what is performing the action.

present simple

The order is taken.

Subject + to be (am/is/are) + past participle (V3)



past simple

The lemonade was brought cold.

Subject + to be (was/were) + past participle (V3)

Tense

Active voice

Passive voice

Present simple

He invites me to the party.

I am invited to the party.

Past simple

They offered me to buy this car.

I was offered to buy this car.

If we want to show the person or thing doing the action, we use "by".

Present simple

Harry cooks breakfast every day.

Breakfast is cooked every day by Harry.

Past simple

Linda wrote two books.

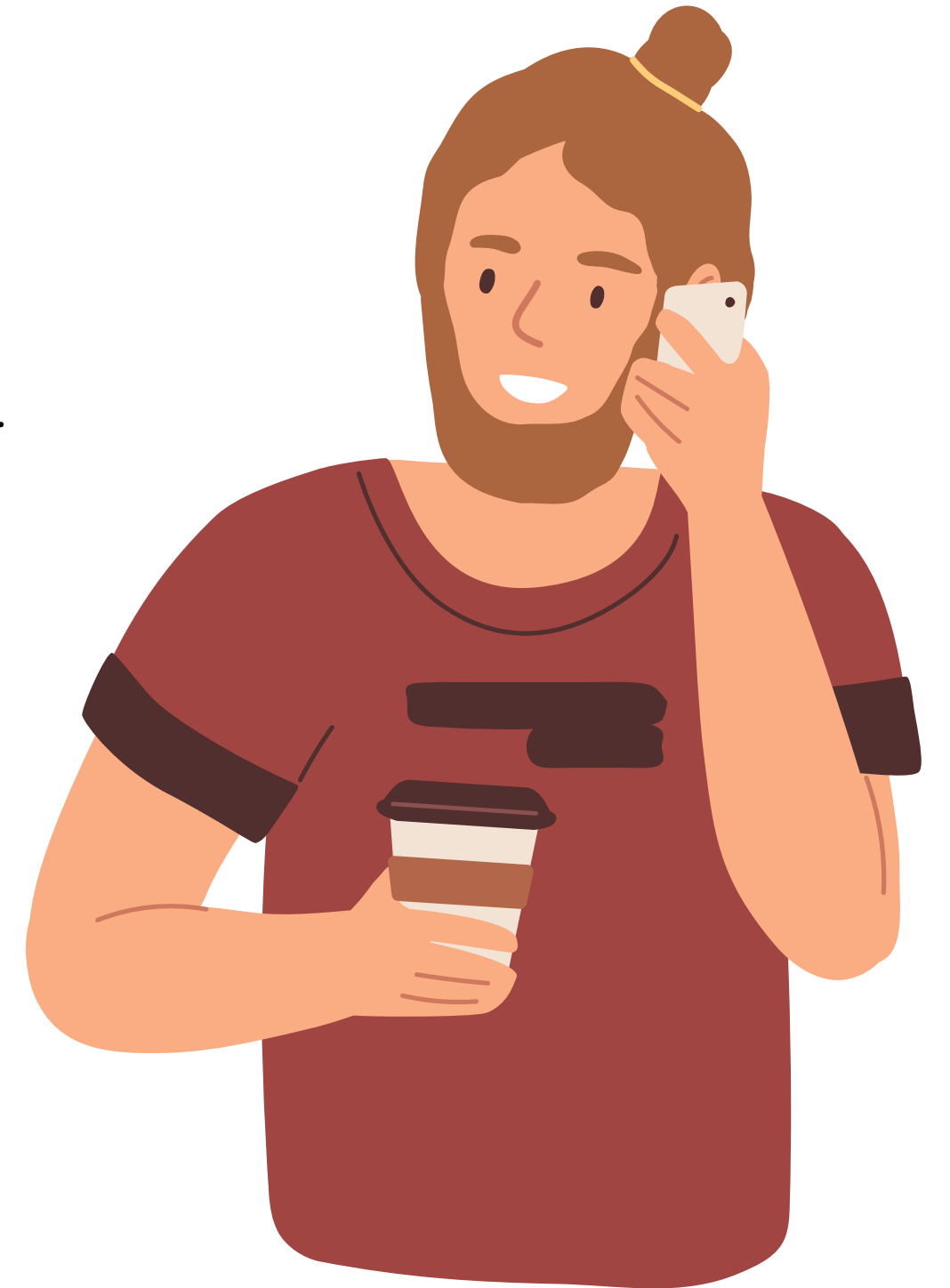
Two books were written by Linda.



LET'S PRACTICE

Fill in the blanks with the correct passive form of the verb in parentheses.

1. The door _____ (lock) every night before closing the shop.
2. The famous speech _____ (deliver) by the president last week.
3. The trash _____ (take out) every Monday morning.
4. The new shopping mall _____ (construct) in just under a year.
5. The articles _____ (submit) by the students at the end of the semester.
6. The new software updates _____ (install) automatically by the computer system.
7. The farm animals _____ (feed) by the farmer twice a day.
8. The cake _____ (bake) by her grandmother. It was delicious.
9. The novel _____ (write) by a famous author in the 19th century.
10. The flowers _____ (water) by the gardener twice a week.
11. The questions _____ (ask) by the teacher during the quiz yesterday.
12. The package _____ (send) to the customer last Friday.
13. The movie _____ (release) in theaters last summer.
14. The recipe _____ (follow) step by step to create the delicious dish.
15. The pastry _____ (deliver) to our house every morning.



ANSWERS

Fill in the blanks with the correct passive form of the verb in parentheses.

1. The door **is locked** every night before closing the shop.
2. The famous speech **was delivered** by the president last week.
3. The trash **is taken** every Monday morning.
4. The new shopping mall **was constructed** in just under a year.
5. The articles **are submitted** by the students at the end of each semester.
6. The new software updates **are installed** automatically by the computer system.
7. The farm animals **are fed** by the farmer twice a day.
8. The cake **was baked** by her grandmother. It was delicious.
9. The novel **was written** by a famous author in the 19th century.
10. The flowers **are watered** by the gardener twice a week.
11. The questions **were asked** by the teacher during the quiz yesterday.
12. The package **was sent** to the customer last Friday.
13. The movie **was released** in theatres last summer.
14. The recipe **was followed** step by step to create the delicious dish.
15. The pastry **is delivered** to our house every morning.





LET'S PRACTICE

Make passive voice out of active voice sentences.

1. The company produces high-quality furniture.

2. They repair the roads regularly.

3. The chef cooks the special dish on Fridays.

4. Someone booked the conference room.

5. They organize the annual charity event.

6. The teacher explains new concepts to the students.

7. The builders finished the construction 1 month ago.

8. The mechanic fixed my car yesterday.

9. People often use this shortcut to reach the beach.

10. The artist frequently paints beautiful landscapes.





ANSWERS

Make passive voice out of active voice sentences.

1. The company produces high-quality furniture.
High-quality furniture is produced by the company.
2. They repair the roads regularly.
The roads are repaired regularly by them.
3. The chef cooks the special dish on Fridays.
The special dish is cooked by the chef on Fridays.
4. Someone booked the conference room.
The conference room was booked.
5. They organize the annual charity event.
The annual charity event is organized by them.
6. The teacher explains new concepts to the students.
New concepts are explained to the students by the teacher.
7. The builders finished the construction 1 month ago.
The construction was finished 1 month ago by the builders.
8. The mechanic fixed my car yesterday.
My car was fixed by the mechanic yesterday.
9. People often use this shortcut to reach the beach.
This shortcut is often used by people to reach the beach.
10. The artist frequently paints beautiful landscapes.
Beautiful landscapes are frequently painted by the artist.



LET'S PLAY!

I'D LIKE TO ORDER



Read the sentence and decide if it is in the active or passive voice.
Then complete the sentence correctly. It can be in the Present Simple or Past Simple tense.
Get points for the right answers.



The new shopping mall (open) _____ last month.

ENG HUB

Read the sentence and decide if it is in the active or passive voice.

Then complete the sentence correctly. It can be in the Present Simple or Past Simple tense.

Get points for the right answers.



PLAY NOW



EXTRA TASK

Complete the following sentences using the passive voice:

1. The starter (always prepare) _____ by the chef.
2. The waiter (call) _____ to the table by the customers 5 min ago.
3. A table (book) _____ for the couple yesterday.
4. The beverage (bring) _____ to the guests by the server after they finished their meal.
5. The set menu (only offer) _____ for special occasions.
6. This cuisine (usually associate) _____ with exotic flavors and spices.
7. Orders (take) _____ by the attentive staff when we were in that cafe.
8. The delicious savoury food (enjoy) _____ by everyone at the last event.
9. Generous tips (leave) _____ by the satisfied diners yesterday.
10. Cutlery (always arrange) _____ neatly on the tables at this restaurant.
11. Napkins (place) _____ next to each plate by me because I like doing it.
12. The bill/check (usually settle) _____ by the customers before leaving.
13. The restaurant's reputation (build) _____ over many years.
14. Special dietary requests (always accommodate) _____ with care.





ANSWERS

Complete the following sentences using the passive voice:

1. The starter **is always prepared** by the chef.
2. The waiter **was called** to the table by the customers 5 min ago.
3. A table **was booked** for the couple yesterday.
4. The beverage **was brought** to the guests by the server after they finished their meal.
5. The set menu **is only offered** for special occasions.
6. This cuisine **is usually associated** with exotic flavors and spices.
7. Orders **were taken** by the attentive staff when we were in that cafe.
8. The delicious savoury food **was enjoyed** by everyone at the last event.
9. Generous tips **were left** by the satisfied diners yesterday.
10. Cutlery **is always arranged** neatly on the tables at this restaurant.
11. Napkins **are placed** next to each plate by me because I like doing it.
12. The bill/check **is usually settled** by the customers before leaving.
13. The restaurant's reputation **was built** over many years.
14. Special dietary requests **are always accommodated**





QUIZLET



Quizlet



Revise the words for the next lesson. Use this Quizlet set. You can also play different games to practice or even test yourself in the Quizlet app or on the site.



**THANK
YOU!**

