



# CRAZY HOTELS AROUND THE WORLD





# LET'S TALK!

Look at pictures of different hotels. Which one would you like to stay in? Explain your choice.



# LET'S TALK!

Have you ever stayed in a hotel? Can you describe your experience?

What factors are important to you when choosing a hotel for your travels?

Do you prefer staying in a hotel, hostels or rent an apartment? Why?

Have you ever had any problems or issues during your stay at a hotel? How did you handle them?

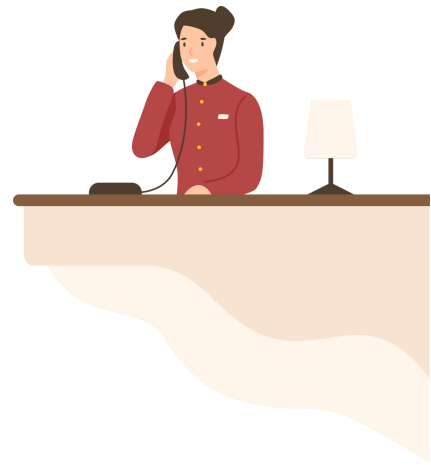
Have you ever travelled to a foreign country and stayed in a hotel where people spoke a different language? How did you communicate?





# VOCABULARY

*Discuss the words and their meanings and play a guessing game! One person chooses a word and explains it to everyone.*



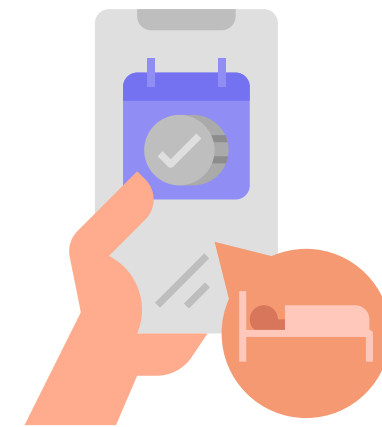
reception



housekeeping /  
room service



room key/card



make a reservation /  
book a room



amenities



concierge



check-out



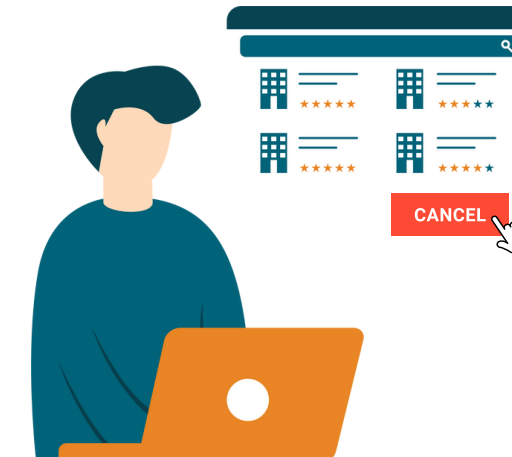
check-in



doorman



make a complaint



cancellation



accommodation



# VOCABULARY

Match the words with their meanings.

1. check-in

2. make a complaint

3. doorman

4. concierge

5. room key/card

6. cancellation

7. check-out

8. housekeeping / room service

9. make a reservation / book a room

10. accommodation

11. reception

12. amenities

a) an agreement made in advance to secure a room or service at a hotel

b) a place where a person or group can stay or live for a short period of time

c) the process of leaving a hotel after returning the room key/card

d) a small object that allows you to enter to a hotel room

e) an expression of criticism about something, especially a service

f) the place where guests are received and checked-in upon arrival at a hotel

g) the act of cancelling a previously made reservation or booking

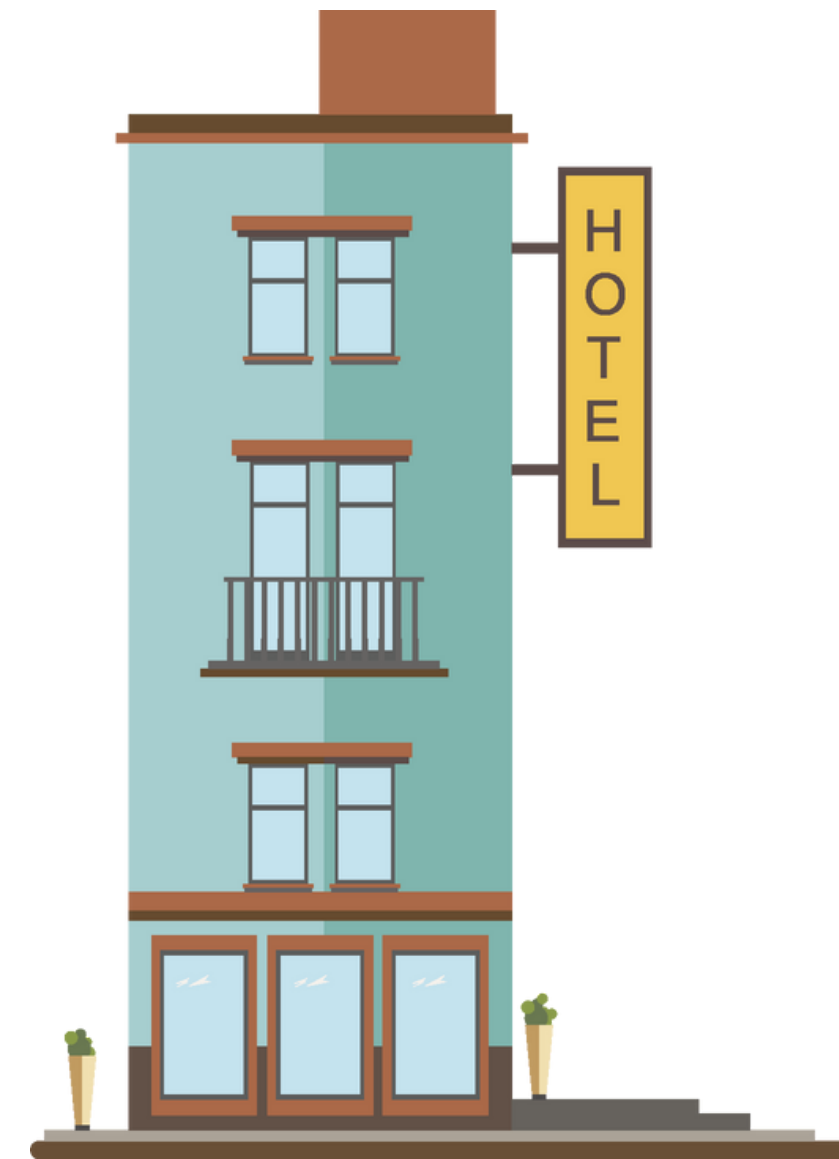
h) a hotel staff member who greets guests upon arrival and opens doors for them

i) a hotel staff member who helps guests with different services

j) the department responsible for cleaning guest rooms and public areas in a hotel

k) things or services that are provided to make life more comfortable

l) the process of arriving at a hotel and registering as a guest





# ANSWERS

1. L, 2. E, 3. H, 4. I, 5. D, 6. G, 7. C, 8. J, 9. A, 10. B, 11. F, 12. K

1. check-in

2. make a complaint

3. doorman

4. concierge

5. room key/card

6. cancellation

7. check-out

8. housekeeping / room service

9. make a reservation / book a room

10. accommodation

11. reception

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c) the process of leaving a hotel after returning the room key/card

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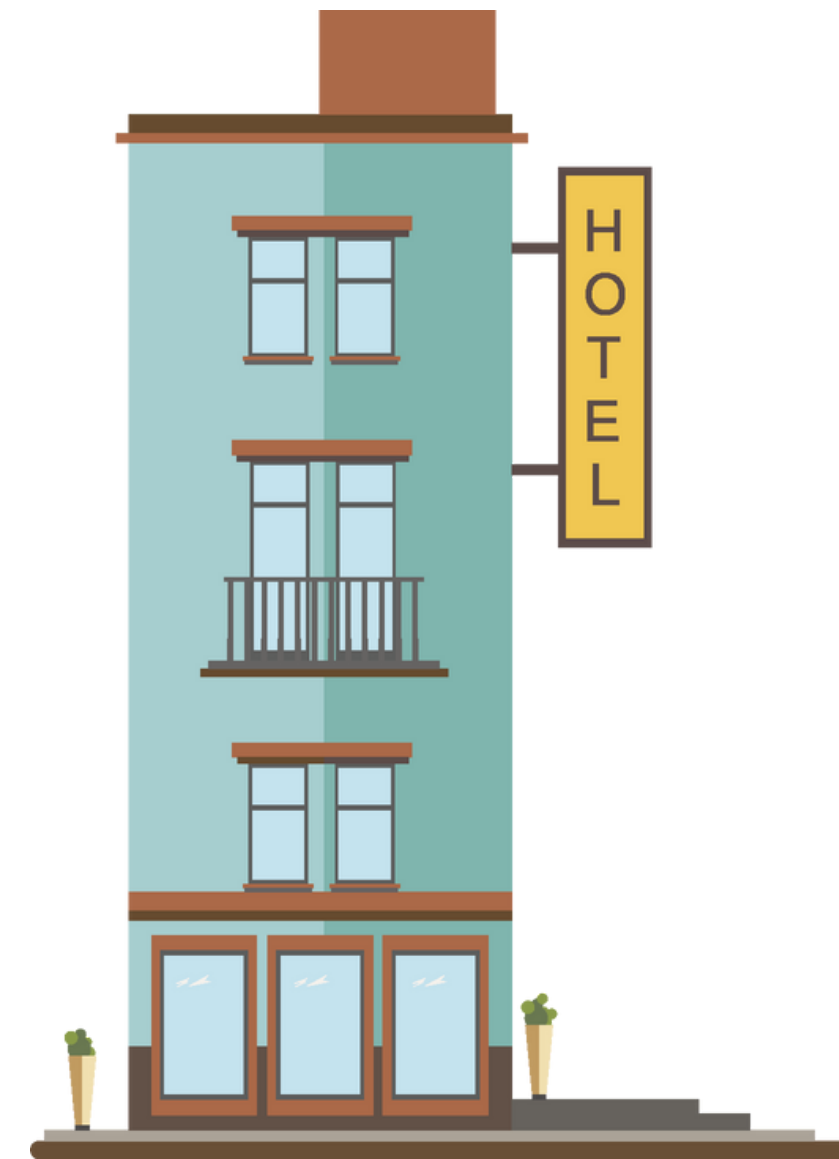
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l) the process of arriving at a hotel and registering as a guest





# LET'S PRACTICE!

make a reservation

doorman

reception

concierge

room key/card

ammunities

check-out

cancellation

check-in

housekeeping

make a complaint

accommodation

*Fill in the gaps with the suggested words.*



1. When you arrive at a hotel, you need to \_\_\_\_\_ at the reception.
2. To secure a room in advance, you should \_\_\_\_\_.
3. If you have any problems during your stay, you can \_\_\_\_\_.
4. The person who assists guests with various services is called a \_\_\_\_\_.
5. When leaving the hotel, you need to complete the \_\_\_\_\_ process.
6. The staff responsible for cleaning the hotel rooms is called \_\_\_\_\_.
7. To access your hotel room, you usually use a \_\_\_\_\_.
8. If you need to cancel your reservation, you should request a \_\_\_\_\_.
9. The person who greets guests and opens the door is the \_\_\_\_\_.
10. Before leaving the hotel, don't forget to return your room key on the \_\_\_\_\_.
11. My family and I stayed in a comfortable \_\_\_\_\_ during our vacation at the beach.
12. The hotel offers a variety of \_\_\_\_\_, such as a swimming pool, free Wi-Fi, and a restaurant.





# ANSWERS

- make a reservation
- doorman
- reception
- concierge
- room key/card
- ammunities
- check-out
- cancellation
- check-in
- housekeeping
- make a complaint
- accommodation

*Fill in the gaps with the suggested words.*



1. When you arrive at a hotel, you need to [check-in](#) at the reception.
2. To secure a room in advance, you should [make a reservation](#).
3. If you have any problems during your stay, you can [make a complaint](#).
4. The person who assists guests with various services is called a [concierge](#).
5. When leaving the hotel, you need to complete the [check-out](#) process.
6. The staff responsible for cleaning the hotel rooms is called [housekeeping/room service](#).
7. To access your hotel room, you usually use a [room key/card](#).
8. If you need to cancel your reservation, you should request a [cancellation](#).
9. The person who greets guests and opens the door is the [doorman](#).
10. Before leaving the hotel, don't forget to return your room key on the [reception](#).
11. My family and I stayed in a comfortable [accommodation](#) during our vacation at the beach.
12. The hotel offers a variety of [amenities](#), such as a swimming pool, free Wi-Fi, and a restaurant.





# DISCOVER YOUR PERFECT HOTEL MATCH

Take a quick personality quiz and discuss your results with the group, in pairs, or with the teacher.

1. When choosing a hotel, what is most important to you?

- a) Comfortable accommodations.
- b) Not high prices.
- c) Friendly staff.

2. What kind of atmosphere do you prefer in a hotel?

- a) Relaxing and peaceful.
- b) Lively and energetic.
- c) Cozy and welcoming.

3. How do you like to spend your time at a hotel?

- a) Relaxing in the room or by the pool.
- b) Exploring nearby attractions.
- c) Meeting new people.

4. Which of the following hotel features do you value the most?

- a) Clean rooms.
- b) Location.
- c) Amenities like a gym or restaurant.

5. What is your ideal hotel view?

- a) Beautiful natural surroundings.
- b) Scenery of the city.
- c) A peaceful garden.

6. How important is personalized service to you?

- a) It's nice to have, but not a top priority.
- b) I like friendly and helpful staff.
- c) I expect a high level of service.

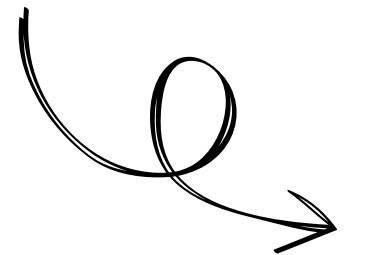
7. What kind of accommodation do you like?

- a) Standard hotel rooms with modern amenities.
- b) Budget-friendly - like hostels or guesthouses.
- c) Usual hotel with breakfast.

8. How do you like to start your day at a hotel?

- a) Enjoying a tasty breakfast.
- b) Taking a quick bite to eat.
- c) Meeting other guests over breakfast.

*Check your results on the next slide.*





# DISCOVER YOUR PERFECT HOTEL MATCH

Read the results below. Do you agree with yours? Discuss with your partner.

## Mostly As - Comfort and luxury

You prefer hotels with good amenities and high services that provide a great and elegant atmosphere. You like fine dining and like personalized service.

## Mostly Bs - Practicality

You prefer budget-friendly options that offer comfortable accommodations and a convenient location. You enjoy exploring the local area and attractions.

## Mostly Cs - Adventure

You choose hotels in different and unusual places. You like meeting new people and taking part in hotel activities.

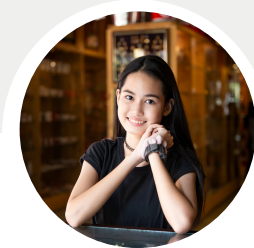


# HOTEL REVIEW

Read four hotel reviews and fill in with the correct word from the list of vocabulary.



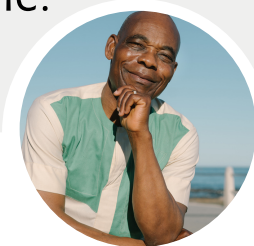
I stayed at a hotel and was quite shocked with their \_\_\_\_\_ service. The room was very clean, and the staff paid great attention to detail. They changed the linens and tidied up the bathroom very often. Overall, the hotel's service made my stay comfortable and enjoyable.



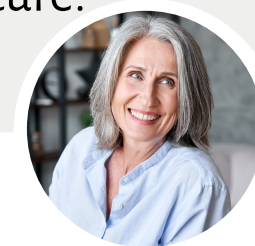
During my last stay at this hotel, I made a \_\_\_\_\_ about the service. Firstly, the check-in process was not organized. I had to wait for a long time. Secondly, the room was not clean. I think I won't visit this hotel next time.



I stayed at this hotel, and my experience was wonderful from start to finish. Making a \_\_\_\_\_ was very easy. It took me 10 minutes to make it online. The hotel staff was friendly. The room was clean, comfortable. I would recommend this hotel to everyone.



I booked a room at this hotel, but I had to cancel my reservation. The hotel staff was very understanding and helpful when I called them to tell about the \_\_\_\_\_. The service is excellent. I will book the room in this hotel again in the future.



# ANSWERS

Read four hotel reviews and fill in with the correct word from the list of vocabulary.



I stayed at a hotel and was quite shocked with their housekeeping service. The room was very clean, and the staff paid great attention to detail. They changed the linens and tidied up the bathroom very often. Overall, the hotel's service made my stay comfortable and enjoyable.



During my last stay at this hotel, I had a complaint about the service. Firstly, the check-in process was not organized. I had to wait for a long time. Secondly, the room was not clean. I think I won't visit this hotel next time.



I stayed at this hotel, and my experience was wonderful from start to finish. Making a reservation was very easy. It took me 10 minutes to make it online. The hotel staff was friendly. The room was clean, comfortable. I would recommend this hotel to everyone.



I booked a room at this hotel, but I had to cancel my reservation. The hotel staff was very understanding and helpful when I called them to tell about the cancellation. The service is excellent. I will book the room in this hotel again in the future.





# HOTEL REVIEW

Create your own hotel review. It can be positive or negative.



make a reservation

doorman

check-out

cancellation

reception

conciierge

check-in

housekeeping

room key/card

ammunities

make a complaint

accommodation



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*Use as many words  
as possible*



# USEFUL PHRASES

Look through the phrases below. Discuss possible answers.

## Questions You Might Hear

1. Do you have a reservation?
2. How long will you be staying?
3. Could you please fill out this form?
4. Do you need a wake-up call?
5. Do you need help with your bags?

## Questions You Might Ask

1. Do you have any rooms available for.....?
2. Is breakfast included?
3. When can I check-in/check out?
4. Is there an airport shuttle bus?
5. Does the room have air-conditioning?



## Statements You Might Hear

1. I'm sorry, we don't have any rooms available.
2. Your room is on the second floor.
3. Sorry, pets are not allowed.
4. There is a restaurant on the ground floor.
5. Thank you for staying with us!

## Statements You Might Say

1. I'd like to book a room, please.
2. I'd like a single/double room, please.
3. I would like to change my room.
4. We need housekeeping service, please.
5. I've lost my room key.



# POSSIBLE ANSWERS

## Questions You Might Hear

1. Do you have a reservation? Yes, I have a reservation.
2. How long will you be staying? I will be staying for three nights.
3. Could you please fill out this form? Can I fill out the form later?
4. Do you need a wake-up call? Yes, I would like a wake-up call at 7:00 AM.
5. Do you need help with your bags? No, thank you. I can manage them myself.

## Statements You Might Hear

1. I'm sorry, we don't have any rooms available. Oh, that's disappointing.
2. Your room is on the second floor. Thank you for letting me know. Is there an elevator available?
3. Sorry, pets are not allowed. Are there any nearby pet-friendly accommodations?
4. There is a restaurant on the ground floor. Wonderful, I'll definitely check it out.
5. Thank you for staying with us! It was a pleasure.

## Questions You Might Hear

1. Do you have any rooms available for.....? I'm sorry, but we are fully booked for...
2. Is breakfast included? Yes, breakfast is included in the room rate.
3. When can I check-in/check out? Check-in time is at 3:00 PM and check-out time is at 11:00 AM.
4. Is there an airport shuttle bus? Yes, we provide airport shuttle service.
5. Does the room have air-conditioning? Yes, all our rooms are equipped with air-conditioning.

## Statements You Might Say

1. I'd like to book a room, please. Of course! Let me check the availability and provide you with the details.
2. I'd like a single/double room, please. Noted! We have both single and double rooms available. Which one would you prefer?
3. I would like to change my room. I'm sorry to hear that. We'll look into the matter and try to find a suitable solution for you.
4. We need housekeeping service, please. We will arrange for housekeeping to attend to your room as soon as possible.
5. I've lost my room key. No problem! We'll give you a new key.



# ROLE-PLAY

Pair up with a partner or form small groups of 2-3 students.

Choose one of the scenarios provided below or create your own scenario which can happen at the hotel.

## Roomless Arrival

One student is a tourist, and the other is a receptionist. The tourist forgot to book a room in the hotel before arriving. Now the tourist should ask for room and extra information about the stay.

## Lost Room Key

One student is a tourist, and the other is a receptionist. The guest of the hotel went to the beach and lost the room card. Receptionist should explain what should the tourist do.

## Go sightseeing.

One student is a concierge, and the other is a guest. The guest of the hotel wants to go out and asks concierge about interesting places around the hotel.

## Room service

One student is a member of the housekeeping service, and the other is a tourist staying at the hotel. The guest should tell about desired time for service or any specific places they would like the housekeeper to focus on.







# 5 CRAZY HOTELS AROUND THE WORLD

You will watch a video about crazy hotels around the world.

Look at the pictures below and discuss which one would you like to stay in and why.

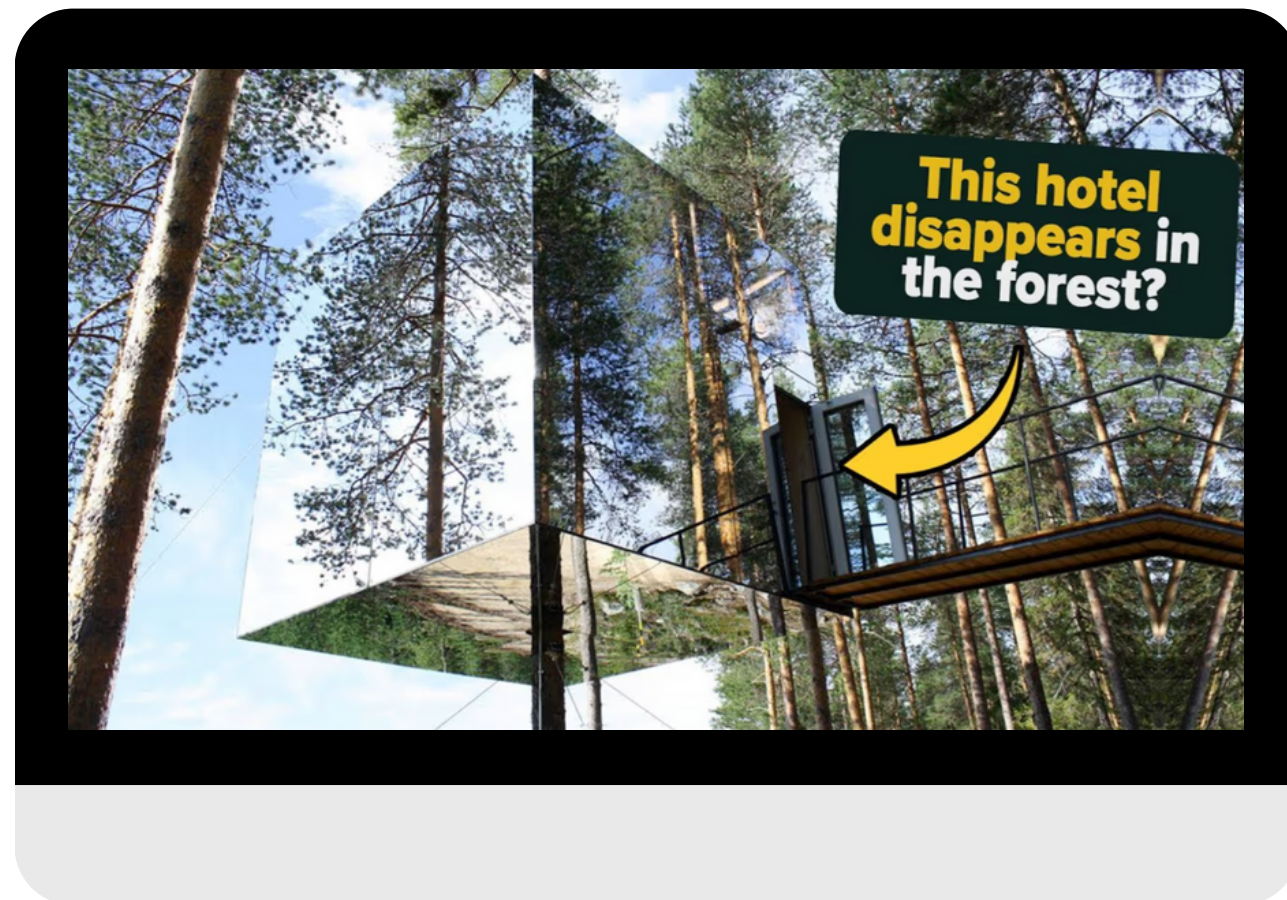




# 5 CRAZY HOTELS AROUND THE WORLD

Discuss the questions below. Then, watch the video and decide whether the statements (1-10) are True (T) or False (F).

- If you could design your own dream hotel, what features and services would it have?
- What is the most memorable hotel you have ever stayed in? Why was it special?

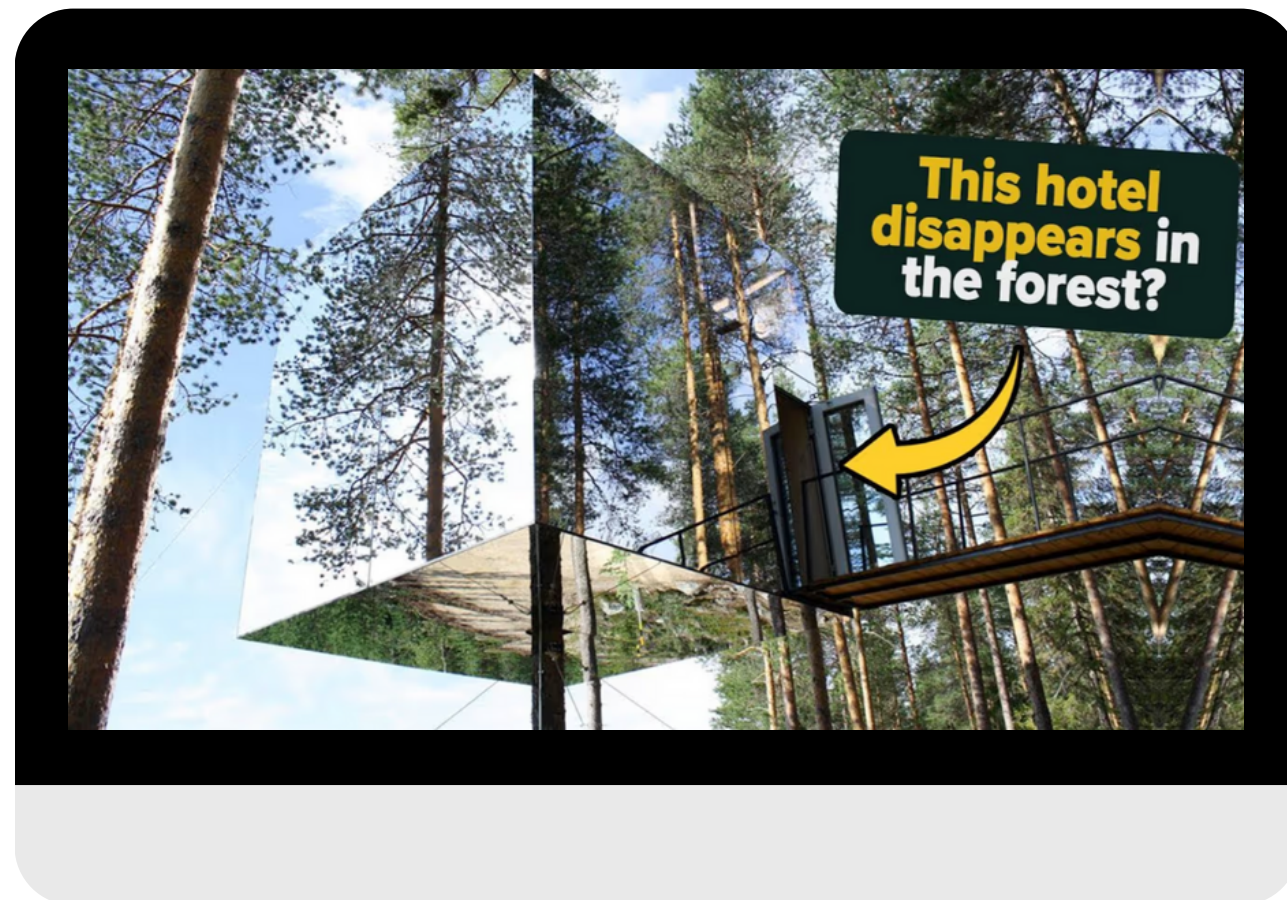


1. The ice hotel in Sweden is rebuilt every autumn.
2. The ice hotel in Sweden is built by Ingva, a man who loves ice and hotels.
3. The mirror hotel is eco-friendly and made without cutting down any trees.
4. The clown motel is located in India.
5. The clown motel was created by two guys who fell in love with scary clowns after seeing a circus show.
6. The floating hotel in Ivory Coast was built with thousands of plastic bottles.
7. The floating hotel in Ivory Coast has a floating karaoke bar.
8. The salt hotel in Bolivia was built by Juan Gabriel Quesada's father.
9. The salt hotel in Peru is made of salt bricks coated with fiberglass.
10. The salt hotel in Bolivia is located near the Salt Flats.

# ANSWERS

Discuss the questions below. Then, watch the video and decide whether the statements(1-10) are True (T) or False (F).

- If you could design your own dream hotel, what features and services would it have?
- What is the most memorable hotel you have ever stayed in? Why was it special?



1. The ice hotel in Sweden is rebuilt every autumn. (F - every winter)
2. The ice hotel in Sweden is built by Ingva, a man who loves ice and hotels. (T)
3. The mirror hotel is eco-friendly and made without cutting down any trees. (T)
4. The clown motel is located in India. (F - the United States.)
5. The clown motel was created by two guys who fell in love with scary clowns after seeing a circus show. (T)
6. The floating hotel in Ivory Coast was built with thousands of plastic bottles. (T)
7. The floating hotel in Ivory Coast has a floating karaoke bar. (T)
8. The salt hotel in Bolivia was built by Juan Gabriel Quesada's father. (T)
9. The salt hotel in Peru is made of salt bricks coated with fiberglass. (F - in Bolivia)
10. The salt hotel in Bolivia is located near the Salt Flats. (T)

# 5 CRAZY HOTELS AROUND THE WORLD

Read and answer the questions about the video. Watch again if needed.



**WATCH NOW**



1. What is the ice hotel in Sweden?
2. Why does Ingva have to rebuild the ice hotel every year?
3. What is the mirror hotel, and what makes it eco-friendly?
4. How much does it cost to stay in the mirror hotel for a night?
5. What is the clown motel, and why do people come here to stay?
6. Who created the clown motel, and what inspired them to do so?
7. What is the floating hotel in Ivory Coast, and how was it built?
8. Why is Eric still collecting plastic bottles for his hotel?
9. Why did Juan decide to build the hotel made of salt?

# ANSWERS

Read and answer the questions about the video. Watch again if needed.



WATCH NOW



1. The ice hotel in Sweden is a hotel made entirely of ice.
2. The ice hotel melts every summer due to heat, requiring Ingva to rebuild it every year.
3. The mirror hotel is a hotel made of mirrors, is four meters high, weighs six tons, and sits on top of a single tree. It is 100% eco-friendly, with an eco-friendly bed, water system, and toilet.
4. It costs 500\$ a night.
5. The clown motel is a motel filled with scary clowns that has become a popular destination.
6. The clown motel was created by two men who fell in love with scary clowns after seeing a circus show in India.
7. The floating hotel in Ivory Coast is a hotel built on top of thousands of plastic bottles collected by Eric, who was obsessed with trash and wanted to build something from it.
8. Eric is still collecting plastic bottles for his hotel because he wants to make the coastline plastic-free.
9. Juan's father was a tourist guide who worked at the Salt Flats and dreamed of building a palace there .



# QUIZLET

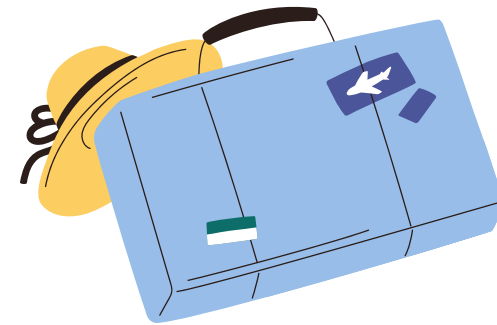


*Revise the words for the next lesson. Use this Quizlet set. You can also play different games to practice or even test yourself in the Quizlet app or on the site.*





# TAG QUESTIONS



Tag questions are short phrases that are added to the end of a statement to turn it into a question or to have confirmation or agreement from the listener.

In positive statements, the question tag is negative.

He is a doorman

isn't he?

She was at this hotel

wasn't she ?

They were travelling yesterday

weren't they?

In negative statements, the question tag is positive.

He isn't a doorman

is he?

She wasn't at this hotel

was she ?

They weren't very busy yesterday

were they?

## Exceptions

I am a concierge at this hotel

aren't I?

Let's book a hotel

shall we?

Nobody stayed at the hotel

did they?

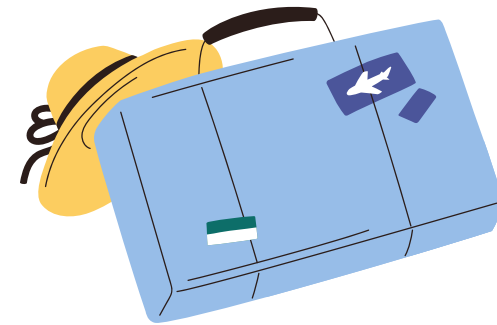
*singular*

*plural*





# TAG QUESTIONS



Tag questions are short phrases that are added to the end of a statement to turn it into a question or to have confirmation or agreement from the listener.

Present Simple (to be)	She is a concierge	isn't she?	They aren't very happy	are they?
Present Simple	He works as a receptionist	doesn't he?	I don't work as a doorman	do I?
Past Simple	He checked out 2 hours ago	didn't he?	He didn't check out 2 hours ago	did he?
Past Simple (to be)	They were tired after cleaning the room	weren't they?	She wasn't amazed after the trip	was she?
Past Continuous	I was looking for a hotel yesterday at 5	wasn't I?	They weren't making a complaint yesterday at 8	were they?
Present Perfect	She has chosen comfortable accommodation	hasn't she?	We haven't cancelled our reservation	have we?
Past Perfect	We had booked a room before we came there	hadn't we?	She hadn't finished cleaning before she left home	had she?
Future Simple	You will give a room key tomorrow	won't you?	She won't travel to Tokyo next summer	will she?
Modal verbs	She should be attentive while making reservation	shouldn't she?	We mustn't lose our room key	must we?







# LET'S PRACTICE


Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.


You enjoyed your stay at the hotel,  
\_\_\_\_\_?



don't you? 

didn't you? 

did you? 

won't you? 





# LET'S PRACTICE


Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.


You enjoyed your stay at the hotel,  
\_\_\_\_\_?



don't you? 

didn't you? 

did you? 

won't you? 



# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

We should book the hotel room in advance, \_\_\_\_\_?



don't we?



didn't we?



shouldn't we?



should we?





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

We should book the hotel room in advance, \_\_\_\_\_?



don't we?



didn't we?



shouldn't we?



should we?





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

She has visited many countries,  
\_\_\_\_\_?



didn't she?



hasn't she?



doesn't she?



has she?





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

She has visited many countries,  
\_\_\_\_\_?



didn't she?



hasn't she?



doesn't she?



has she?







# LET'S PRACTICE


Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.


They will go sightseeing tomorrow,  
\_\_\_\_\_?



won't they? 

will they? 

don't they? 

do they? 





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.


They will go sightseeing tomorrow,  
\_\_\_\_\_?



won't they? 

will they? 

don't they? 

do they? 





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

You haven't packed your suitcase yet,  
\_\_\_\_\_?



hasn't you?



didn't you?



haven't you?



have you?





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

You haven't packed your suitcase yet,  
\_\_\_\_\_?



hasn't you?



didn't you?



haven't you?



have you?





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

The hotel room is comfortable,  
\_\_\_\_\_?



don't you?



aren't they?



isn't it?



doesn't it?





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

The hotel room is comfortable,  
\_\_\_\_\_?



don't you?



aren't they?



isn't it?



doesn't it?





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

He likes to travel by train,  
\_\_\_\_\_?



doesn't he?



isn't he?



won't he?



doesn't it?







# LET'S PRACTICE


Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.


He likes to travel by train,  
\_\_\_\_\_?



doesn't he? 

isn't he? 

won't he? 

doesn't it? 



# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

She will take a taxi to the airport,  
\_\_\_\_\_?



won't she?



don't she?



will she?



doesn't she?





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

She will take a taxi to the airport,  
\_\_\_\_\_?



won't she?



don't she?



will she?



doesn't she?







# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

I am glad to be here,  
\_\_\_\_\_?



am not I?



don't I?



aren't I?



doesn't I?





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

I am glad to be here,  
\_\_\_\_\_?



am not I?



don't I?



aren't I?



doesn't I?





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

He wants to visit the museums,  
\_\_\_\_\_?



won't he?



don't he?



will he?



doesn't he?





# LET'S PRACTICE

Read the sentence and choose the correct tag. Use Zoom reactions or just discuss your answers.

He wants to visit the museums,  
\_\_\_\_\_?



won't he?



don't he?



will he?

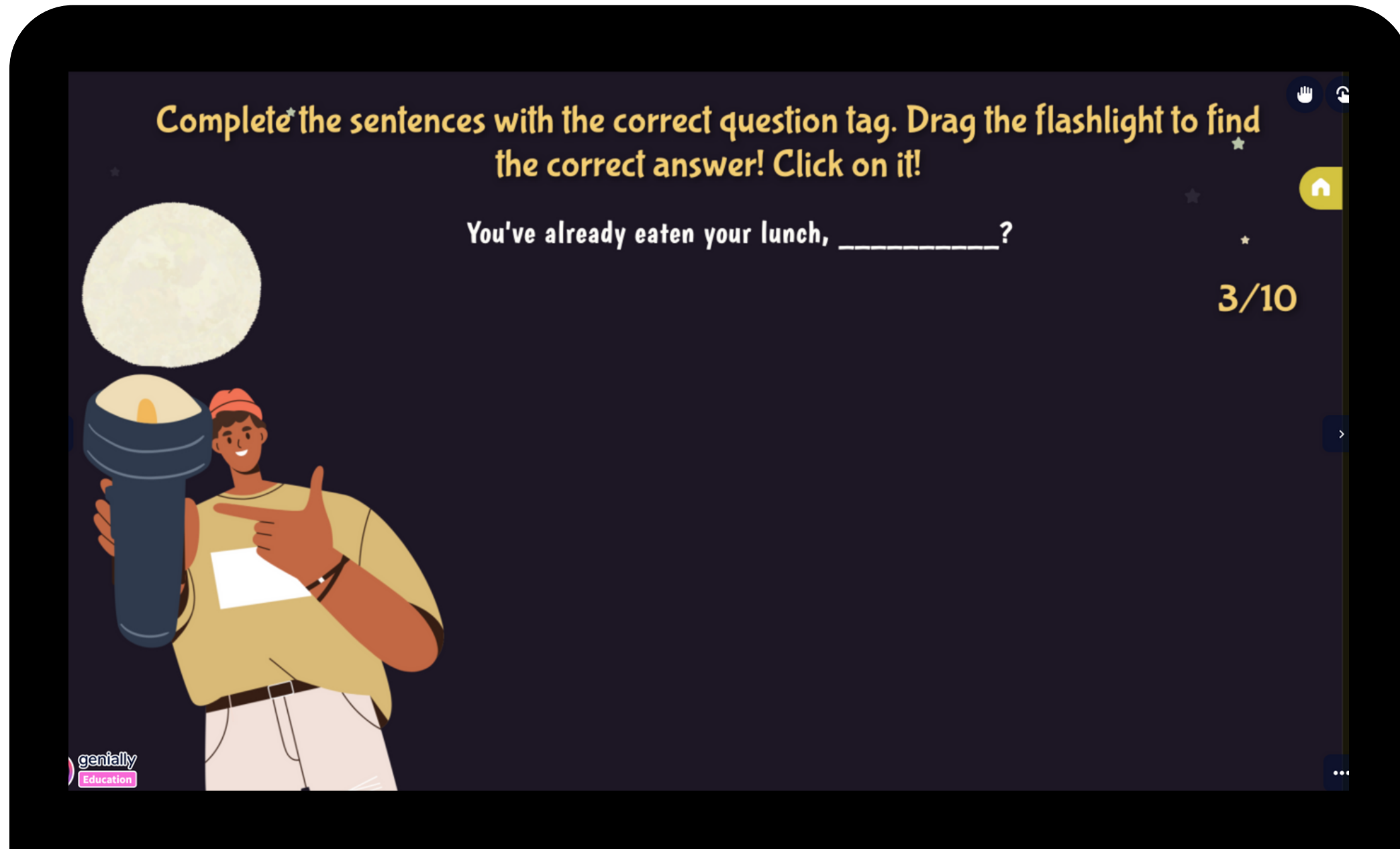


doesn't he?



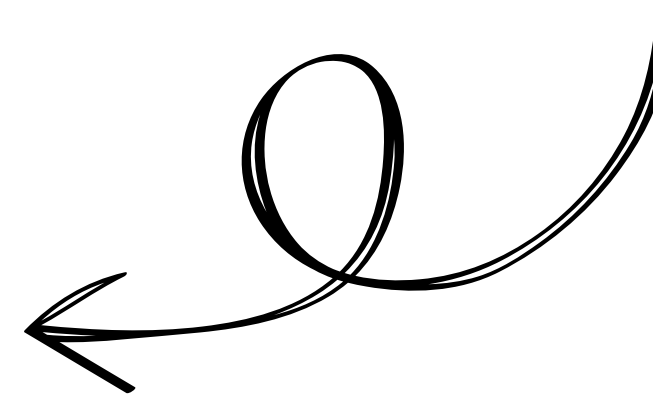


# QUIZ TIME!



**PLAY NOW**

*Have fun practicing tag questions.  
Follow the link and complete the flashlight quiz.*



# EXTRA TASK

Practice using tags. Read and write the correct answer in each sentence .



1. You like coffee, \_\_\_\_\_?
2. They haven't seen that movie, \_\_\_\_\_?
3. He can swim well, \_\_\_\_\_?
4. We should leave now, \_\_\_\_\_?
5. She isn't coming to the party, \_\_\_\_\_?
6. They won't be late, \_\_\_\_\_?
7. You have studied for the test, \_\_\_\_\_?
8. She didn't eat breakfast, \_\_\_\_\_?
9. He has finished his homework, \_\_\_\_\_?
10. They haven't finished their project, \_\_\_\_\_?
11. You like ice cream, \_\_\_\_\_?
12. We should take an umbrella, \_\_\_\_\_?
13. She didn't go to the gym, \_\_\_\_\_?
14. He can play the guitar, \_\_\_\_\_?
15. They won't forget your birthday, \_\_\_\_\_?

# ANSWERS

Practice using tags. Read and write the correct answer in each sentence .



1. You like coffee, don't you?
2. They haven't seen that movie, have they?
3. He can swim well, can't he?
4. We should leave now, shouldn't we?
5. She isn't coming to the party, is she?
6. They won't be late, will they?
7. You have studied for the test, haven't you?
8. She didn't eat breakfast, did she?
9. He has finished his homework, hasn't he?
10. They haven't finished their project, have they?
11. You like ice cream, don't you?
12. We should take an umbrella, shouldn't we?
13. She didn't go to the gym, did she?
14. He can play the guitar, can't he?
15. They won't forget your birthday, will they?



**THANK YOU!**

